Checking the Warranty on a Macintosh

Determine your Serial Number

- Click on the **Apple Menu**
- Click on "**About this Mac**"
- Click on "**More info...**"
- If you are running Mac OS X 10.7 or Higher, continue on. If not, skip to the Mac OS X 10.6 and earlier section.

Mac OS 10.7 and Higher

Your Serial Number, is listed on the About This Mac. Many of Apple's Service options require your serial number.

- Click on the **Service Tab**
• Click on "Check my service and support coverage status"
• Click "Allow" on the Pop-up to allow your serial number to be sent to Apple
• A Web Browser will open, giving details on your Macintosh's warranty.

If Apple indicates that "you need to validate your product's purchase date", then you will need to have a copy of your receipt for servicing. This does not mean that your warranty has expired, this means that Apple does not have accurate information on when your system was purchased.

Mac OS X 10.6 or earlier

• Copy your Serial Number to the Clipboard
• Open a Web Browser and go to http://www.apple.com/support
• In the Other Resources box, click on "Check your Service & Support coverage".
• Paste or Type in your Serial Number and click on the Continue Button.
• Apple will then return Information on your system's warranty.

If Apple indicates that "you need to validate your product's purchase date", then you will need to have a copy of your receipt for servicing. This does not mean that your warranty has expired, this means that Apple does not have accurate information on when your system was purchased.

Authors and Revisions

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Revisions
• Initial Revision (6/12/2013)