

Email file size restrictions

Mail Domain		Mail Server	Maximum Email Message Size
UR PureMessage Servers	University Spam filters	mx#.its.rochester.edu	50MB
UR Exchange Servers	University Exchange service	mail.ur.rochester.edu	50MB
@mail.rochester.edu	University webmail service	mail.rochester.edu	30MB
@urmc.rochester.edu	Medical Ctr Exchange Service	mailgw.urmc.rochester.edu	30MB
@pas.rochester.edu	Physics & Astronomy	mail.pas.rochester.edu	8MB
@cs.rochester.edu	Computer Science	cayuga.cs.rochester.edu	None
@math.rochester.edu	Math	mail.math.rochester.edu	10MB
@chem.rochester.edu	Chemistry	chem.chem.rochester.edu	None
@psych.rochester.edu	CSSP	prodigal.psych.rochester.edu	20MB
@seas.rochester.edu	College -Engineering & Applied Sciences	spaminator.ceas.rochester.edu	None
External Domains			Maximum Email Message Size
GMAIL			20MB
YAHOO			10MB
HOTMAIL			10MB
AOL			16MB
rochester.rr.com			30MB

NOTE1 – All emails are encoded for delivery. The encoding process combines your email message, message attachments, and message header information. You could potentially send an email with a 48MB attachment, but still exceed the 50MB maximum email message size when the final encoding is completed.

NOTE2– The current 50MB message limit is a burden on our messaging infrastructure. Performance suffers daily when a 50MB messages are transported, scanned, and stored in the Exchange system. Further performance is degraded when clients such as Entourage has to convert large attachments to MIME when they are viewed. A recommendation from the current Exchange admins and numerous consultants has been to reduce this limit to between 10-20MB.

