



## Virtual Private Network (VPN) and University Wireless Network Access Change

In an effort to further secure University resources, access via the University's Virtual Private Network (VPN) and the UR Wireless network will be limited for users with non-active statuses. This change will restrict access to University networks through VPN and the wireless network to those having a current, active relationship with the University. Users with non-active statuses will still be provided access to required administrative services (e.g., payroll information) using Web interfaces.

### When will the change be made?

The change is scheduled for **Wednesday, March 17<sup>th</sup> at 6:30 am.**

### Who/What is affected?

- ✓ Students who have left the University
- ✓ Faculty/Staff who have been *Suspended* or *Terminated*

### Who is not affected?

- Faculty/Staff who are *Active*, *On Leave* or *Retired*
- Users of the Medical Center's VPN service
- Users of the wireless service at the Medical Center
- Alumni and active students
- Contractors and Guests

*For those affected by this change, access to specific administrative services (e.g., payroll information) will still be provided using Web interfaces.*

Questions and concerns about this change can be directed to University IT at 275-2000 or via email to [UnivITHelp@rochester.edu](mailto:UnivITHelp@rochester.edu).



## University VPN and Wireless Change FAQ

1 - What if I need VPN service or want to access wireless and the service is no longer available to me?

With sponsorship from a University Faculty or Staff member, a Guest NetID may be obtained via this link: <http://www.rochester.edu/it/netid/>

2 - I was not supposed to be impacted, but my VPN or wireless no longer works. What do I do?

Please contact University IT at 275-2000 or via email to [UnivITHelp@rochester.edu](mailto:UnivITHelp@rochester.edu) for assistance.

3 – I am at the Medical Center, but I use the University’s VPN service. Will I be impacted?

You will be impacted if your status is any of the following:

- ✓ Students who have left the University
- ✓ Faculty/Staff who have been *Suspended* or *Terminated*

4 - How can I tell if I use the University’s or Medical Center’s VPN service?

If you can access URM/SMH internal resources via VPN, you are using the Medical Center’s VPN service.

5 - How will this change affect the wireless service at the Medical Center?

No impact is expected to the wireless service at the Medical Center.

6 – I am a student – what will happen to my VPN access during summer break?

As long as your University of Rochester student status remains ACTIVE, your VPN access will remain operational, this includes summer and other academic breaks.