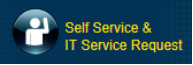



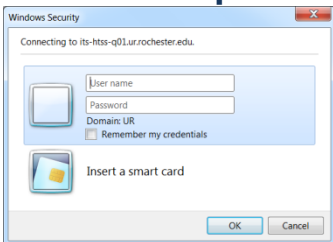


LOGIN Instructions for University IT Self Service

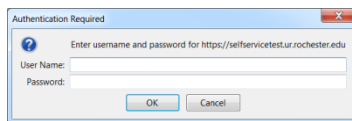
To Login to the University of Rochester IT Self Help Website, please follow the directions below:

| | |
|--|--|
| <p align="center">University of Rochester Campus User:</p> <p align="center">UR\</p> | <p align="center">University of Rochester Strong Hospital</p> <p align="center">URMC-SH\</p> |
| <p>Click on Self Service Icon from the Need Help page:</p>  <p>You will be directed to a pop up screen asking you for a user name and password. Please enter your Domain credentials.</p> <p>Domain Credentials: Username and Password you use to Log on to your work Computer. <i>Example: (URjsmith)</i></p> <p>Once you enter your Domain credentials and they are accepted you will be take the Self Service Home Page.</p> | <p>Click on Self Service Icon from the Need Help page:</p>  <p>You will be directed to a pop up screen asking you for a user name and password. Please enter your Domain credentials.</p> <p>Domain Credentials: Username and Password you use to Log on to your work Computer. <i>Example: (URMC-SHjsmith)</i></p> <p>Once you enter your Domain credentials and they are accepted you will be take the Self Service Home Page.</p> |

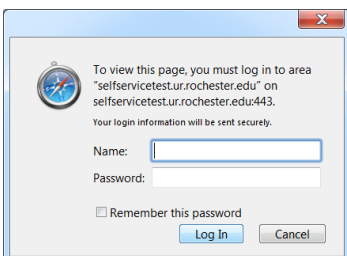
Internet Explorer:



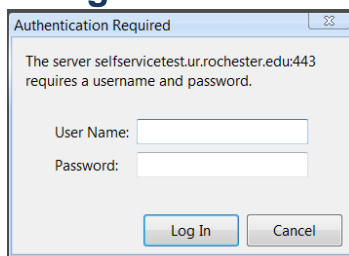
Fire Fox:



Safari:



Google Chrome:



When you Click on the link for Self Service you will be directed to a pop up screen prompting you for your Domain Credentials.

Domain Credentials: Username and Password you use to Log on to your work Computer.

The pop up screen you will see will look similar to the ones to the left, depending on which internet browser you use.