Security Tip of the Week

Malware

Your computer may be infected with malware if they:

- Slow down, malfunction, or display repeated error messages.
- Won't shut down or restart.
- Serve up a lot of pop-up ads, or display them when you're not surfing the web.
- Display web pages or programs you didn't intend to use, or send emails you didn't write.

If you suspect malware is lurking on your computer:

- Stop shopping, banking, and other online activities that involve user names, passwords, or other sensitive information.
- Delete all unwanted email messages without opening them.
- Do not click on web links sent by someone you do not know.
- Confirm that your security software is active and current.
- Scan your computer for viruses and spyware, deleting anything the program identifies as a problem.
- If you suspect your computer is still infected, you may want to run a second anti-virus or anti-spyware program – or call professional for help.

For more information on this week's tip visit www.rochester.edu/it/security/securitytipofweek.