



Service to



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19th Ward/MCC

Effective November 28, 2014

Enjoy the Ride

RTS wants to do more than get you to work – and back home – safely and on time. We want to make your ride enjoyable, too. So come experience all the ways we’re making the bus better than ever before! We hope you enjoy the ride.

Route 12 to 19th Ward/MCC											
Inbound to U of R Medical Center											
Brooks Landing	Brooks & Maxwell	Rite Aid	Hunt's Hardware Milton	Thurston & Chili	Chili & Rugby	St. Mary's Hospital	Genesee & Arnett	St. Monica's Church	Brooks Landing	Genesee Valley Park	UR Medical Center
1	2	3	4	5	6	7	8	9	10	11	12
7:05a	7:07a	7:09a	7:11a	7:14a	7:16a	7:19a	7:21a	7:24a	7:25a	7:29a	7:32a
8:12a	8:14a	8:15a	8:17a	8:20a	8:22a	8:25a	8:27a	8:30a	8:31a	8:35a	8:38a
9:17a	9:19a	9:20a	9:22a	9:25a	9:27a	9:30a	9:32a	9:35a	9:36a	9:40a	9:44a
3:29p	3:31p	3:32p	3:34p	3:37p	3:39p	3:42p	3:44p	3:47p	3:48p	3:52p	3:56p
4:35p	4:37p	4:38p	4:40p	4:43p	4:45p	4:48p	4:50p	4:53p	4:54p	4:58p	5:02p
Outbound to U of R Medical Center											
Strong Hospital Loop	Genesee Valley Park	Brooks Landing	Brooks & Maxwell	Rite Aid	Hunt's Hardware Milton	Thurston & Chili	Chili & Rugby	St. Mary's Hospital	Genesee & Arnett	St. Monica's Church	Brooks Landing
1	2	3	4	5	6	7	8	9	10	11	12
8:06a	8:08a	8:12a	8:14a	8:15a	8:17a	8:20a	8:22a	8:25a	8:27a	8:30a	8:31a
9:11a	9:13a	9:17a	9:19a	9:20a	9:22a	9:25a	9:27a	9:30a	9:32a	9:35a	9:36a
3:21p	3:24p	3:29p	3:31p	3:32p	3:34p	3:37p	3:39p	3:42p	3:44p	3:47p	3:48p
4:26p	4:29p	4:35p	4:37p	4:38p	4:40p	4:43p	4:45p	4:48p	4:50p	4:53p	4:54p
5:31p	5:34p	5:39p	5:40p	5:42p	5:43p	5:46p	5:47p	5:50p	5:51p	5:54p	5:55p



WHERE'S MY BUS?
www.myRTS.com

WMB: Where's My Bus?

RTS brings you the very latest tech to make it easy to enjoy the ride. Download the RTS Where's My Bus? app today from the Google Play Store or Apple Store and:

- Track your bus in real time
- Find the nearest bus stop
- Plan your trip
- Save your favorites
- Calculate your savings
- Get service alerts
- And much more

Don't have a smartphone?

- Check the sign at your bus stop and find the ID number
- TEXT the ID number to 585-351-2878*
- or-
- EMAIL the ID number to WMB@myRTS.com (include the ID number in the subject line)

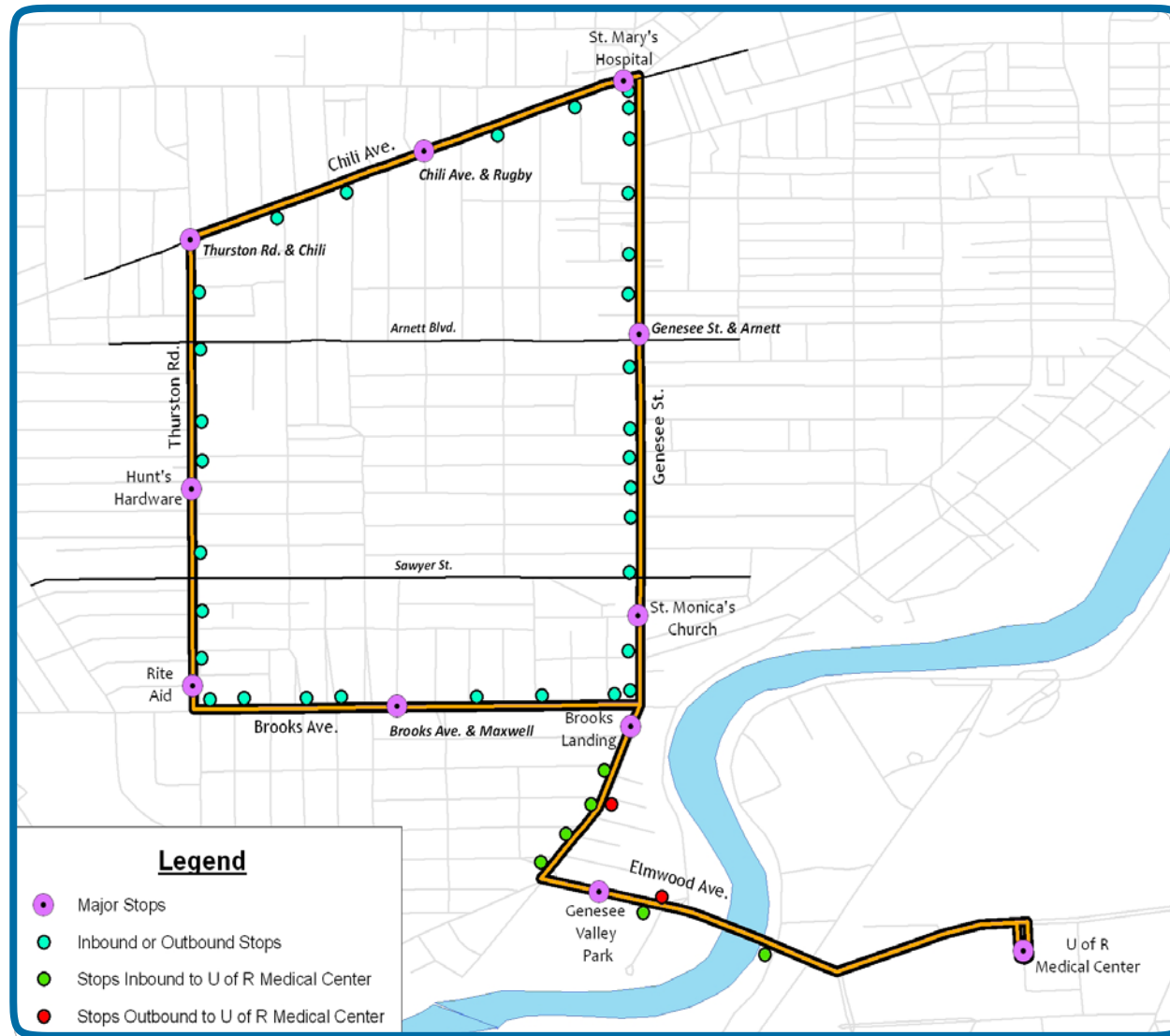
Call 585-288-1700 or visit myRTS.com for more info.

*Standard messaging rates may apply.

Notify Me

Register for the "Notify Me" on myRTS.com and we'll send your bus info to your phone each and every day!

Route 12



Bus Fares

RTS costs just \$1 a ride. Want to save even more? Passes can save you money and time. Purchase them at the RTS Transit Center, on the bus, online, or other locations. For more information, visit myRTS.com or call 585-288-1700.

- \$1.00** Adult Fare
- \$3.00** All-Day Unlimited Pass
- \$12.00** Stored-Value Pass
- \$14.00** Adult 5-Day Unlimited Pass
- \$56.00** Adult 31-Day Unlimited Pass
- \$0.50*** Seniors 65+ and persons with disabilities
- \$1.50*** Senior/Disabled Day Pass
- \$7.00*** Senior/Disabled 5-Day Pass
- \$28.00*** Senior/Disabled 31-Day Pass
- \$0.50** Children age 6-11
- FREE** Children age 5 and under (Limit 3 children per fare-paying adult)

* Seniors 65+ and persons with disabilities pay half fare with a Medicare, SCAC Low-Fare, or RTS Half-Fare Card - Monday-Friday from 9:00AM-3:30PM and after 6:30PM. And all day Saturday, Sunday, and holidays.

RTS operates on a Sunday schedule on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day. Holidays not listed above operate on a regular RTS schedule.

Customer Service Information
Call: 585-288-1700 or 888-288-3777
(TDD Customers: 585-654-0210)

Online:
Visit our website at myRTS.com or email us at rts.customerservice@myRTS.com

Write:
RTS Customer Service Center
1372 East Main Street
Rochester, NY 14609

Lose Something?
Call Lost & Found at 585-654-0610

Text RTS to 22828 to join our email newsletter!

We are happy to provide schedules in other languages. Please call RTS at 585-288-1700.



REGIONAL TRANSIT SERVICE

Customer Service Information
Call: 585-288-1700 or 888-288-3777
(TDD Customers: 585-654-0210)

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