For more information, contact University Parking & Transportation Services 585.275.4524

PLACE STAMP HERE



Have a Flat Tire?
Car Won't Start?
Need Directions?



V.A.P. VEHICLE ASSISTANCE PROGRAM

University Parking & Transportation Services 585.275.4524 www.rochester.edu/parking

Need Directions? Have a Flat Tire? Car Won't Start?

Contact University Parking and Transportation's Vehicle Assistance Program (V.A.P) at 275.4524

Services We Provide:

- •Directional assistance or aid getting around our facilities
- Pre-printed directions from our Ramp Garage to area Expressways
- Car-starts for vehicles with dead batteries
- •Lock de-icer assistance during winter months
- Tire inflations



Inclement Travel Information

When inclement weather approaches, or impacts the RC or MC campuses, contact the following informational resources to answer campus travel, shuttle, and parking related inquiries.

Snow Hotline 275.0000

Staff/Student Shuttles 275.5953

RTS 288.1700

Web Resources

www.rochester.edu/parking

Emergency Contacts

Public Safety 275.3333

From Verizon/ATT Cell Phones Dial #413

Dial 911 or use Blue Light phones for all emergencies

All V.A.P services are free of charge, however your vehicle must be on University property.
Response time is approximately 5-30 minutes.