

## Parking Fees

### Ramp Garage and All Visitor Lots

0-30 Minutes	Free
31-60 minutes	\$3.00
61 minutes-2 hours	\$5.00
2 hours-24 hours	\$6.00

Visitors/patients who misplace their parking ticket will be charged at the maximum daily rate of \$6.00.

## Payment Options

### TAKE YOUR TICKET WITH YOU WHEN ENTERING THE HOSPITAL

PAYMENT IS EXPECTED AT THE TIME OF EXIT  
PAYMENT CAN BE IN THE FORM OF CASH,  
CHECK, CREDIT CARD, OR VALIDATION TICKET

#### Automated Pay Stations:

- ◆ For faster service when exiting – stop at the Automated Pay Station located in the lobby, ground floor and Eastman Dental Center lobby
- ◆ The Automated Pay Stations can accept cash, credit card, or validation ticket

#### Pay in Lane Exit Stations:

- ◆ For faster service these “in lane” Exit Stations can accept Validated tickets or credit cards

#### Cashier Booths:

- ◆ All forms of payment can be accepted by our friendly staff in exit cashier booths

## Visitor Parking Locations

### Visitor Parking

**Ramp Garage:** Located by the Main Entrance to the Hospital, off of Elmwood Avenue.

**Lot 14-Saunders:** Located on Crittenden Boulevard, opposite the Psychiatry entrance at 300 Crittenden Boulevard. Entrance to lot is on Crittenden Boulevard.

**Lot 8-MRB:** Located on Elmwood Avenue, opposite the Medical Research Building. Lot may be closed due to a special event.

There are handicap spaces in all of our visitor lots and on all levels of the ramp garage. Ground floor of the ramp garage has handicap spaces for oversized vans (7 ft).

## Directions

**From the East:** NYS Thruway (I-90) to Exit 46, I-390 North to Exit 16 (W. Henrietta Rd.); right on West Henrietta (Rte. 15); two miles to the left on Elmwood Ave.

**From the West:** NYS Thruway (I-90) to Exit 47; I-490 East to I-390 South to Exit 16A (E. River Rd.); right on East River and right on Kendrick Rd.; take a right on Crittenden, left on East Drive, the parking garage will be on the left.

**From the South:** I-390 North to Exit 16 (W. Henrietta Rd.); right on West Henrietta (Rte. 15); two miles to left on Elmwood Avenue; parking garage will be on the left.

NOTICE: Vehicles presenting an immediate public safety hazard, as well as inoperative or unlicensed vehicles will be towed off-site.



## Visitor/Patient Parking Information



## Parking Office Locations & Hours of Operation

### Parking Garage Office

Sunday 7:00 am through Friday 11:30 pm  
Saturday and Holidays 7:00 am-11:30 pm

Located on the ground level of the  
Parking Garage, Room G-0612A  
273-4226

### Medical Center Parking Office

Monday through Friday 7:45 am-4:30 pm

Located on the ground level of the  
Medical Center, Room G-6037D  
275-4524

## Parking Options

### 1 Day Pass:

Obtain a day pass at the parking booth exit if you will be returning on the same day. Day Pass valid for 24 hours, from the entry time-stamp on receipt.

### Multi-Day Parking Pass:

Purchase a multi-day pass from 1-7 days. Fee is \$6.00 per day. Pass must be purchased prior to exiting the visitor parking areas.

### 30 Day Pass:

30 day passes are available to immediate family members who are visiting an inpatient who has been admitted at least 30 consecutive days. A letter from a social worker is required. Please speak with the social worker on the unit the patient is located.

### Validations:

May be purchased (minimum of three and a maximum of ten per day) at any of the offices.

The cost of a validation is \$4.50 and is good for one exit up to \$6.00 worth of parking. These validations do not expire.

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Visit Our Parking Website @  
<http://www.rochester.edu/parking/>

If you need assistance call:  
273-4226 or Security 275-3333.

## Automated Pay Stations

### Lobby Automated Pay Stations (APS)

Automatic Pay Stations are located in the lobby, ground floor and Eastman Dental Center lobby. These APS machines allow you to exit faster by conveniently paying for parking before you leave.

### TO USE THE AUTOMATED PAY STATION:

1. Insert ticket into the Automated Pay Station
2. Pay with Cash, Credit Card, or Encoded Validation ticket
3. Retrieve the ticket from the Automated Pay Station
4. You now have 20 minutes to get to your car and exit the garage
5. When you get to the exit, simply insert your ticket into the Exit Station (located in every exit lane) and the gate will raise

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### Pay in Lane Exit Stations

Pay in Lane Stations are located at every exit in the Garage.

### TO USE THE PAY IN LANE EXIT STATION:

1. Insert ticket into the Exit Station
2. Pay with Validated ticket from the Lobby Automated Pay Station, Encoded Validation ticket, or Credit Card
3. The gate will raise

Thank you for visiting and please have a nice day.

## Valet Parking

Service is available Monday through Friday, 6:00 am to 5:00 pm at the Hospital's Main Entrance on Elmwood Avenue, and at the Cancer Center (from Crittenden Blvd.) 7:00 am-5:00 pm.

The \$7.00 cost of Valet includes the parking fee and valet service.

To use the valet service, drive into the traffic circle and signal a Parking Representative or a Hospital Ambassador.

If you are leaving the Hospital after 5:00 pm, go to the Main Lobby Information Desk or call 585-273-4226 for assistance with the retrieval of your vehicle.

## Did You Know

The Parking Office, upon request, will provide assistance with locating your vehicle.

If you are unable to locate your vehicle in the garage, please take the elevator to the ground floor Parking Office where they can assist you.

Blue Light Emergency phones are located throughout the ramp garage and within the parking lot areas for assistance.

Wheelchairs are available for visitors/patients on each level of the garage, near the elevators.

Upon request, Parking will provide jump starts, tire inflation and lock de-icer (free of charge).