

We're Here to Help

Our visitor parking areas are staffed at all times. Come to the Visitor Parking Office or pick up the nearest Blue Light Public Safety phone for help with:

- Finding your car
- Car trouble – jump starts, flat tires, lock de-icing
- Emergencies or security concerns

Wheelchairs

Wheelchairs are located near the elevators on each level of the garage. If needed, call (585) 275-2182 for an Ambassador to bring one to you.

Visitor Parking Office

Hospital Garage (G-0612A)

(585) 273-4226

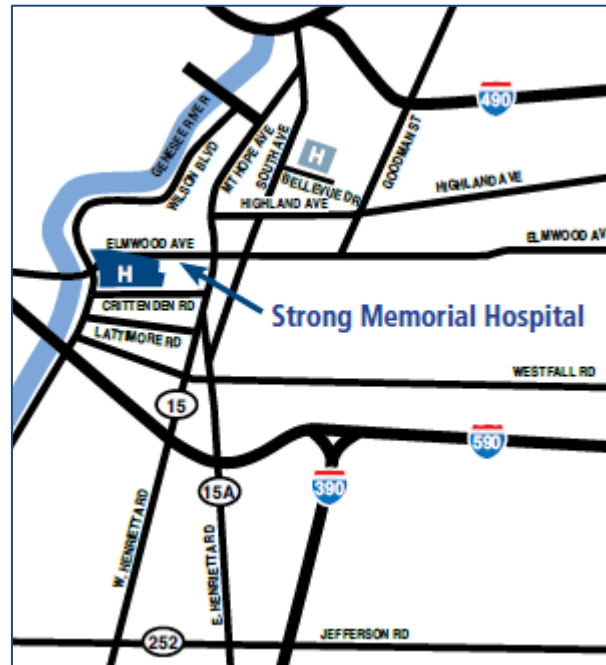
Open 24 hours, 7 days a week

Please be careful of vehicle traffic in our visitor parking areas. Our medical center is a busy place.

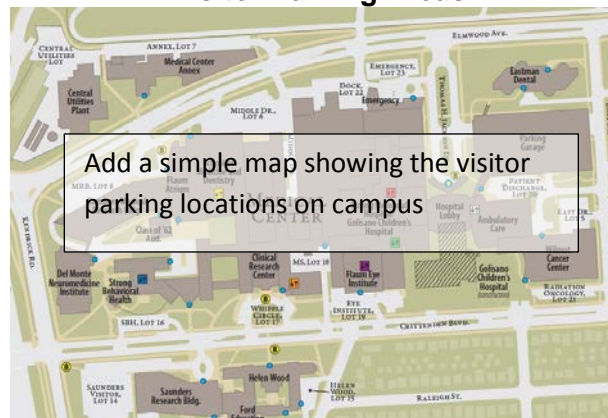
Notice to all visitors: Unlicensed and inoperative vehicles that present an immediate public safety hazard will be towed.

Lost or misplaced parking tickets will result in a \$6.00 charge.

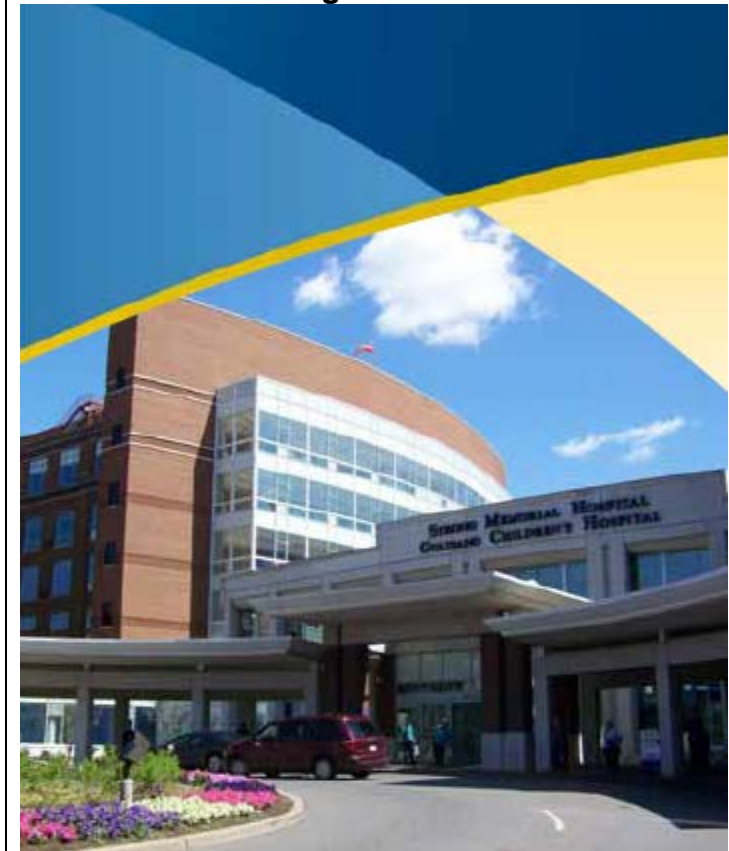
Strong Memorial Hospital
601 Elmwood Avenue
Rochester, NY 14626
strong.urmc.edu



Visitor Parking Areas



Patient and Visitor Parking Information



MEDICINE of the HIGHEST ORDER

Welcome

Whether you're coming to us as a patient or a visitor, we strive to make parking as simple and convenient as possible.

The following information will help you during your stay or you can learn more under Visitor Parking at www.rochester.edu/parking.

Visitor Parking

Depending on your destination, you are welcome to park in these visitor areas (map on reverse):

Hospital Garage

Located near the main entrance of Strong Memorial Hospital, turn onto Jackson Drive from Elmwood Avenue.

Handicap parking spaces are available in all lots and on each floor of the Hospital Garage. The garage's ground floor spaces can accommodate oversized vans.

Lot 8 – Medical Research Building

From Elmwood Avenue, turn into the School of Medicine and Dentistry's circle to enter this lot.

May be closed during special events.

Lot 14 – Saunders Research Building

Located off Crittenden Blvd. near Strong Mental Health & Wellness, turn into the Saunders Research Building circle to enter this lot.

Parking Fees

Standard visitor parking rates:

Up to 30 minutes	Free
Up to 1 hour	\$3.00
Up to 2 hours	\$5.00
Up to 24 hours	\$6.00
<i>Parking Validation (24 hours)</i>	<i>\$4.50</i>
<i>Valet Parking</i>	<i>\$8.00</i>

Come-and-Go Parking Passes

1-day (24 hour) pass	\$6.00
7-day (week) pass	\$35.00

Enter and exit our visitor parking as often as you need with these passes, which you can purchase at the Visitor Parking Office. A 1-day pass may also be acquired from the exit booth cashier.

Passes are valid for 24 hours from the time of entry.

Parking Validations

To pre-pay for parking and save up to \$1.50 off of a visit, purchase parking validations from our Visitor Parking Office. A validation is good for up to 24 hours of parking with one exit. The minimum purchase is three with a maximum of ten per day per person. Validations do not expire and can be helpful to share with visiting friends and family.

Valet Parking

For \$8.00 we'll park your car and return it to you at our convenient valet stand locations. Up to 24 hours of parking are included. Valet service is available weekdays at:

Jackson Drive entrance
6 a.m. to 5 p.m.

Wilmot Cancer Center, Crittenden Blvd.
7 a.m. to 5 p.m.

To retrieve your vehicle, please come to the valet stand, speak with an Ambassador, or use the valet phone in the hospital's main lobby.

Paying for Parking

You can pay for parking with cash, credit card, or with a Parking Validation. Choose one of the following options:

Automated Pay Stations

Bring your parking ticket with you into the hospital and visit these kiosks in the main lobby, near the silver elevators on the ground floor, or in the Eastman Dental lobby.

Exit Lanes

Every exit lane accepts credit cards and Parking Validations for your convenience.

Cashier Booths

Our attendants can accept your payment and provide 1-day pass upgrades should you need to return within 24 hours of when you first arrived.

If you have a special situation, please speak with a social worker.

