**INSTRUCTOR ACCESS Plus!**

*Please note:* For this system to work, you MUST clear your cache and cookies before you log into the system. Here is how:

**Internet Explorer:**
1. Click on “Tools” button
2. Click on “General” tab
3. Click “Delete” button under Browsing “History” & “Cookies”
4. Click “Delete” to confirm

**Firefox:**
1. Click on “Tools”
2. Click on “Clear Recent History”
3. Uncheck all except Cache & Cookies
4. Click “Clear Now”
5. Restart your browser

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**Logging into ACCESS Plus is as easy as 1-2-3!**

Step One: Go to [www.rochester.edu/registrar](http://www.rochester.edu/registrar) website. Click the UR Access Link on the right hand side of the page.

Step Two: Click the Instructor Access link.

Step Three: Sign into Blackboard with your NetID and Password (what you use for HRMS).

Step Four: Select the Instructor Access tab.
If you have trouble logging into the system, please check the following:

- Do you have a valid NetID & Password? Visit the UnivIT NetID website (http://www.rochester.edu/its/netid/) and click “Forgot your Password?” If you are unable to do this, call the University IT Help Desk at 275-2000.

- Are you using I.E. 7.0, Safari 4.0 or Firefox 3.5 or higher? These browser versions work best. On the main menu of the ACCESSPlus system after login is a link called ‘Known Issues’ – see if your problem is browser related.

- If you receive a message that the security certificate has expired, download a newer browser version. The University IT Help Desk at 275-2000 can assist you with this.

- Be sure your browser is functioning. Go to the UR web site at http://www.rochester.edu. If you connect, your browser and connection are working.

- The system requires that cookies be turned on. For Firefox: Tools, Options, Privacy, and check “Accept third-party cookies”. For Internet Explorer: Tools, Options, Privacy, set bar at “Medium” / “Accept all cookies.”

- If your problem is with a L-Soft class list, contact University IT at UnivITHelp@ur.rochester.edu and mention “UR ACCESS” and mailing lists.

If all these are functional, and you need help using the system, call Garry Henderson, 275-2440. For help with your computer or on-campus connection, call University IT at 275-2000.