Please note: For this system to work, you MUST clear your cache and cookies before you log into the system. Here is how:

Internet Explorer:

- 1. Click on "Tools" button
- 2. Click on "General" tab
- 3. Click "Delete" button under Browsing "History" & "Cookies"
- 4. Click "Delete" to confirm

Firefox:

- 1. Click on "Tools"
- 2. Click on "Clear Recent History"
- 3. Uncheck all except Cache & Cookies
- 4. Click "Clear Now"
- 5. Restart your browser

Logging into ACCESS Plus is as easy as 1-2-3!



Step Two: Click the Instructor Access link.





Step Three: Sign into Blackboard with your NetID and Pasword (what you use for HRMS).

Step Four: Select the Instructor Access tab.

i My Races in Home I Help in Logout				
Announcements No Institution Announcements	Courses Online		•	My Organizations
University of Rochester	No sections round			You are not currently participating in any organizations. Organization Catalog
				Carts, Sciences, Engineering Eastman School of Music
Blackboard Grades Bursar Bus Schedules Campus Maps HRMS				School of Nursing School of Business University of Rochester Medical Center Warner School

If you have trouble logging into the system, please check the following:

- Do you have a valid NetID & Password? Visit the UnivIT NetID website (<u>http://www.rochester.edu/its/netid/</u>) and click "Forgot your Password?" If you are unable to do this, call the University IT Help Desk at 275-2000.
- Are you using I.E. 7.0, Safari 4.0 or Firefox 3.5 or higher? These browser versions work best. On the main menu of the ACCESSPlus system after login is a link called 'Known Issues' – see if your problem is browser related.
- If you receive a message that the security certificate has expired, download a newer browser version. The University IT Help Desk at 275-2000 can assist you with this.
- Be sure your browser is functioning. Go to the UR web site at <u>http://www.rochester.edu</u>. If you connect, your browser and connection are working.
- The system requires that cookies be turned on. For Firefox: Tools, Options, Privacy, and check "Accept third-party cookies". For Internet Explorer: Tools, Options, Privacy, set bar at "Medium" / "Accept all cookies."
- If your problem is with a L-Soft class list, contact University IT at <u>UnivITHelp@ur.rochester.edu</u> and mention "UR ACCESS" and mailing lists.

If all these are functional, and you need help using the system, call Garry Henderson, 275-2440. For help with your computer or on-campus connection, call University IT at 275-2000.