Hill Court Staff
2016 - 2017

Hill Court Resident Advisors
Chambers 1-2: Keegan Stricker
Chambers 3-4: Marisela Lara
Fairchild: Annie Moorhead
Gale 1-2: Gabby Pulsinelli
Gale 3-4: JP Castano
Kendrick: Klemens Gowin
Munro: Steven Otero
Slater 1-2: Sierra Ballou
Slater 3-4: Arif Kodza

The Hill Court RAs are on duty every night from 8pm to 8am. If you need to contact the RA on duty, please call the RA Duty Phone at 585-354-6306.

Hill Court Secretary
Elvet Frank - (585) 273-5853
efrank@reslife.rochester.edu

Hill Court Graduate Assistant
Kevin Graham - (585) 273-5853
HillCourtGA@ur.rochester.edu

Hill Court Resident Director
Bri Vespone - (585) 273-5853
bvespon2@reslife.rochester.edu

The Courts Assistant Director
Thomas Rouse - (585) 273-5853
thomas.rouse@rochester.edu

Useful Campus Numbers
Bursar's Office (585) 275-3931
Campus Bookstore (585) 275-4012
College Center for Academic Support (585) 275-2354
Facilities (585) 273-4567
Financial Aid (585) 275-3226
ID Office (585) 275-3975
Interfaith Chapel (585) 275-4321
Library – Circulation Desk (585) 275-4471
Parking Office (585) 275-3983
Pest Control (585) 275-3241
Post Office (Todd Union) (585) 275-3991
Residential Life (Main Office) (585) 275-3166
Public Safety (585) 275-3333
Time Warner Cable/Internet (585) 756-5000
Time and Temperature (585) 274-TEMP
Registrar (585) 275-8131
University Health Services (585) 275-3262
University Counseling Center (585) 275-3113
University IT (585) 275-2000

The Hill Court Area Office can help you with:
- Lost Keys/Loaner Keys
- Room Reservations
- Hall Council Information
- Program and Event Planning Information
- Special Interest Housing Information
- Greek Housing Information
- Check-In/Check-Out Procedures

Public Safety is available 24/7 at 585-275-3333
Important Information for Hill Court Residence Halls

Bike Storage
Limited bike storage is available at the bike racks outside the buildings and in Jackson Court storage rooms. You are responsible for removing your bike upon check-out at the end of each semester. Bikes left after you have departed for the semester will be considered abandoned property.

Cooking
Cooking is permitted in designated cooking areas. Residents are responsible for cleaning the kitchen and their dishes immediately after use. If used improperly, kitchens may be closed. Community kitchens are available in the Gale Seminar Room (room reservation needed) and Kendrick Game Room (accessible by swiping ID card).

Illness or Injury
In the event that you become ill or injured and need help, notify your RA. In case of an emergency, call Public Safety (585) 273-3333. The Medical Emergency Response Team (MERT) and a Public Safety officer will respond. They will dispatch an ambulance as needed.

Fire Safety
In the event of a fire, safely evacuate the building when you hear the building fire alarm or the smoke detector in your room. Use the stairs. Be sure that you know your closest exit. If you see smoke, then pull the building fire alarm, safely evacuate the building, stand at least 30 feet from the exit. If you see smoke, then pull the building fire alarm, or other urgent disruption of services, call the facilities director. You on duty will let you in during standard duty shifts. Only resident(s) officially assigned to the room/suite will be let in. Public Safety will only respond to lockouts in an emergency. Lost keys will result in a lock change, and you will be charged $50 for a room key and/or $75 for a suite key. After the last day of class, there will be an additional $25 fee.

Lost/Stolen ID Cards
Lost/Stolen ID cards must be replaced at the ID Office located in Susan B. Anthony Hall. The cost for a replacement card is $15.00. Found ID cards can also be returned to this office.

Maintenance
Call facilities customer service for all work orders and facility requests at (585) 273-4567. If you experience a water leak, loss of power, or other urgent disruption of services, call the facilities director. You on duty will let you in during standard duty shifts. Only resident(s) officially assigned to the room/suite will be let in. Public Safety will only respond to lockouts in an emergency. Lost keys will result in a lock change, and you will be charged $50 for a room key and/or $75 for a suite key. After the last day of class, there will be an additional $25 fee.

Lockouts
Carry your keys and ID with you at all times. Do not attach your keys to your ID card. If you are locked out, you may borrow a loaner key for up to 24 hours from the Area Office during office hours. Otherwise the RA on duty will let you in during standard duty shifts. Only resident(s) officially assigned to the room/suite will be let in. Public Safety will only respond to lockouts in an emergency. Lost keys will result in a lock change, and you will be charged $50 for a room key and/or $75 for a suite key. After the last day of class, there will be an additional $25 fee.

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Items Available for Sign-Out
Various items are available for Hill Court residents to sign-out. These items include cleaning supplies, cooking supplies, and games. Contact your RA or the RA on duty (after 5pm) to sign-out any of these items. Items can be borrowed for up to 24 hours.

Personal Safety
Always lock your room and suite door and carry your ID card with you. Do not prop doors. Propping doors endangers all residents who lives in the area. When walking on campus, it is good to use the “buddy system.” Additionally, a campus escort service is available evenings by contacting Public Safety. Note the location of the Blue Light Emergency Phones which give you direct access to UR Public Safety. If you are ever the victim or witness of a crime, call Public Safety immediately.

Room Changes
All room changes require prior approval from the Res Life Main Office located in 020 Gates, Susan B. Anthony Hall. The office number is (585) 273-3166. Once permission is granted, please complete the room change within 48-hours, return all keys, and check-out in the Hill Court Area Office. Rooms switches done without approval will be subject to fines.

Storage
There is no student storage available. All students’ possessions must be removed from all areas at the time of check-out. Failure to remove items from your area will result in fines for Abandoned Property along with other possible charges based on the overall condition of the vacated room or suite. There are some exceptions for Greek Organizations with approval.

Student Furnishings
Do not remove furniture from your room and/or living area. Do not take furniture out of the lounges or other public spaces. Personal mattresses must be approved by the Area Office and University Health Services (UHS): (585) 275-2662.

Telephones
University telephones are no longer installed in every room due to the increased use of cell phones. These phones are available upon request. If you are interested, you may obtain additional information from Telecommunications at (585) 274-HELP.

Trash
All residents are responsible for removing their own garbage from their rooms, apartments, and suites. In Hill Court, trash chutes are located on each floor for garbage disposal. Pizza boxes and other large items should not go down the chutes or placed in hallways. Take large items to the refuse rooms located in the tunnel area.