On behalf of Residential Life and Dining Services, we look forward to serving you in 2016–17. As always, the coming year promises to be very exciting with initiatives by Residential Life, the College, and Dining Services.

This booklet is the University of Rochester “Residential Life and Dining Services Application-Contract” for 2016–17. Please retain this booklet because it becomes your official contract text when you submit your application. Returning students will be submitting their housing and dining applications online as well as selecting their rooms online. Go to https://webhousing.reslife.rochester.edu/webpatron to complete the application as described in the Room Selection instructions. Confirmations of room selection and dining selection will be sent to your email account. Transfer students will submit a “card-style” application/contract (accompanying this booklet), and it should be submitted directly to the Office for Residential Life and Housing Services.

Specific details of changes in housing are published in other Residential Life publications, and we encourage upperclass students to study those materials. Please read through these materials and attend information sessions about housing selection.

- Current freshman students (rising sophomores) have a two-year housing requirement—you must live on campus both your freshman and sophomore years.
- Fraternity Quad fraternities are part of the Residential Life system and will be filling out housing and dining contracts through this process.
- We are the source of information for all on-campus housing options—residence halls, fraternity houses, academic living centers, and special interest housing. The main Residential Life and Housing Services office is located at 020 Gates in Susan B. Anthony Halls.

Please be advised that all students living on and off campus are required to participate in a meal plan at some level for the 2016–17 academic year. As part of the room selection process, you must select a meal plan. If you do not complete the online dining registration or return a dining contract, you will be enrolled in the appropriate minimum plan requirement, and you will be assessed a $50 late registration fee. If you request a plan that does not meet the minimum requirement for your residential group, you will be assigned to the required minimum plan. Information concerning all meal plans can be viewed at the University Dining Services website at www.rochester.edu/dining or visit our Customer Service/ID Office in Susan B. Anthony Halls.

We encourage financial aid recipients who have questions regarding how we incorporate the cost of their meal plan and housing when determining your financial aid eligibility to connect with your financial aid counselor.

We hope 2015–16 has been a good year for you in University housing and dining services. We look forward to serving you in 2016–17. Good luck in the online room selection process!

Sincerely,

[Signatures]

Laurel Contomanolis
Executive Director, Residential Life and Housing Services

Cam Schauf
Director, Campus Dining Services and Auxiliary Operations
This contract is a legally binding agreement for housing at the University of Rochester. Once it is submitted, you will be contractually obligated for University housing for the fall and spring semesters of the 2016–17 academic year subject to the conditions below. By signing the Residential Life/Dining Services Application-Contract you agree that:

1. **On-Time Class of 2017 and 2018 Applications.**
   Students submitting this application by the published upperclass application deadline are qualified for a regular or crowded space in University housing if adequate space is available.

2. **Late Class of 2017 and 2018 Applications.**
   If space remains after all on-time applicants have been offered assignments, late applicants will be offered assignments based on the order in which their applications are received. You are not required to accept an assignment offered in this way. However, once you accept, you become contractually obligated for University housing for the fall and spring semesters of the 2016–17 academic year subject to the conditions below.

3. **Class of 2019 Applications.**
   All Class of 2019 sophomores are entitled and obligated to live in University housing for the fall and spring semesters of the 2016–17 academic year subject to the conditions below. Students desiring to live at home with family must petition for release from this requirement prior to submitting a housing application.

4. **Late or Missing Class of 2019 Applications.**
   Class of 2019 sophomores who submit late applications or do not submit any materials will be automatically assigned housing following the annual room selection process in remaining available or crowded space. Charges for 2016–17 will be posted to the student term bill. Students with Bursar holds will be assigned available housing after all other sophomores have been assigned.

5. **New Freshman (Class of 2020) Applications.**
   Qualified new freshman students are entitled to and obligated for University housing for the fall and spring semesters of the 2016–17 and 2017–18 academic years subject to the conditions below and are bound by the 2016–17 Residential Life and Dining Services Application-Contracts. Submitting this application after the New Student Priority Deadline may result in delayed assignment, lower preferences, and/or assignments to crowded housing. Students desiring to live at home with family must petition for release from this requirement prior to submitting a housing application. The decision whether to grant a release is at the University’s discretion and shall be final.

1. **No assignment will be made unless you have paid your enrollment deposit (new students) or have been cleared by the Bursar’s Office (continuing students).**

2. **You are applying for an assignment within the residence halls system and not for any specific space.** Assignments will be made according to the procedures established by the Executive Director of Residential Life and Housing Services.

3. If you arrive at school late or leave early, or are required to leave for disciplinary reasons, the full-year contract is still binding on you, except as explicitly otherwise provided in this document.

4. By signing and submitting this application, you accept responsibility to pay all resultant charges for residential life services, even if you do not make use of some or all of the services noted. The University agrees faithfully to provide those services unless events beyond its control prevent its doing so.

**ELIGIBILITY**

**FULL-TIME REGISTERED UNDERGRADUATE STUDENTS**
Eligibility is limited to full-time River Campus undergraduates. Students who have part-time status for medical reasons or who, upon the approval of the appropriate dean, change to part-time status for spring of the senior year with the approval of the Executive Director of Residential Life and Housing Services, may be allowed to retain eligibility for residence halls. Non-students are not permitted to live in the residence halls.

**CONTRACT PERIOD**

**ACADEMIC TERM OCCUPANCY**
You may occupy your assigned room in the residence hall while fall and spring academic terms are in session, commencing with the dates published...
by Residential Life for either upperclassmen or freshmen (as appropriate) move-in for fall term 2016. Your right to room occupancy ends 48 hours after your last spring term final examination. Extensions must be approved by your Area Office. Graduating seniors may remain until noon Monday, May 22, 2017.

SEMESTER BREAK CLOSING AND SPRING OPENING
Residence halls are closed, and you will not be permitted to enter or occupy your room, during the winter vacation period, 9 a.m. Friday, December 23, 2016, until 9 a.m. Saturday, January 14, 2017. Students new to housing spring term are allowed to move in 12 noon Sunday, January 15, 2017.

SEMESTER BREAK HOUSING
Semester break housing is offered in Susan B. Anthony Halls, Riverview, Brooks Crossing, and Southside (de Kiewiet, Valentine, and Maisonettes). All other buildings are closed during the semester break period. Those students who live in these four areas may remain in their own rooms. Those students who do not live in one of these four areas must negotiate with another student who does live in one of these areas to use their space for the break period. Students may not sublet their room during the break period. Hostel-like housing in lockable lounges will be available in Susan B. Anthony Hall. There is no charge for break housing, but students must register with the Office for Residential Life and Housing Services in order to stay.

UNIVERSITY ROOM USE
The University reserves the right to use student rooms for temporary housing of others during vacation periods and at other times for emergency purposes.

EARLY ARRIVAL AND LATE DEPARTURE CHARGES
This contract is for specific dates. If you occupy before these dates without approval or fail to vacate your room by the times specified in this contract, you will be assessed a minimum charge of $50 per day, and you may be subject to packing charges and disciplinary action.

CONTRACT CONDITIONS
ROOM USE
Your residence hall space is to be used only as your own living quarters and in accordance with the rules and regulations of the University, which are subject to change from time to time, without notice. Those rules and regulations are contained in the Official Bulletin of the University of Rochester; in the contract booklet; in Standards of Student Conduct: A Guide to the University of Rochester Conduct Process and Policies; the Residential Network Acceptable Use Policy; Residence Hall Area Handbooks; and other notices from the Residential Life and Housing Office and the Office of Fraternity and Sorority Affairs (FSA).

FAILURE TO OCCUPY
If you do not check in and occupy your assigned room by 5 p.m. Sunday, September 4, 2016, you will forfeit your specific room assignment. You may apply for a waiver of this rule in writing at least five (5) days in advance of the first day of classes, giving the reasons for your late arrival. Any waiver must be approved by the Executive Director of Residential Life and Housing Services. Failure to occupy does not void this contract. You will be assigned to an available space when you present yourself at the Residential Life Office to request a new assignment.

DESIGNATED ROOM ASSIGNMENT
You are assigned to a specific room in the housing system. Any change in room assignment must have prior approval by the Office for Residential Life and Housing Services. If you change rooms without prior approval, you may be assessed a $50 improper room change charge, the room change may be revoked, and you may be subject to disciplinary action.

REDUCING CROWDED SPACES
If you are in designated crowded housing for reasons other than choice, Residential Life will attempt to place you in standard housing as soon as possible, within established priority procedures. Where space allows, you may elect to remain in the crowded space. The decision to remain in crowded housing must be unanimous among all residents of a crowded room, otherwise uncrowding must proceed. Unless all residents of a crowded room mutually determine which person(s) will move, Residential Life will make the determination.
LAUNDRY ROOM USE
Included in the student housing fee is prepaid use of laundry machines in the residence halls.

VACANCIES
If a vacancy occurs in a room or in a room within a suite, you must accept a new occupant as assigned by Residential Life to fill the existing vacancy. Behavior which discriminates against an interested student or assigned occupant will be considered sufficient grounds for discipline, including reassignment or removal from housing, without refund, as determined by the Executive Director of Residential Life and Housing Services.

VACANCIES IN FRATERNITIES, SORORITIES, ACADEMIC LIVING CENTERS, AND SPECIAL INTEREST HOUSING GROUPS
Groups are expected to keep their houses or floors fully occupied both fall and spring terms. Residential Life will work with groups to maximize occupancy and reduce unoccupied space. Failure to fill the group’s allotted housing may result in a reduction of rooms or suites, consolidation to smaller quarters, or loss of the house.

UNAUTHORIZED OCCUPANCY
Occupancy of any room is limited to the student(s) assigned to that room. Rooms may not be subleased nor lent. All students involved in such situations are subject to financial penalty and disciplinary action.

OVERNIGHT GUESTS
All overnight guest stays are contingent on the approval of all occupants of the living spaces. An overnight guest (any person staying in a room overnight who is not the designated occupant of that room) may stay in a room up to four (4) nights per month.

RESPONSIBILITY FOR GUESTS
You are responsible for your guest’s (overnight or not) conduct in your living area or building (whether you are present or not), and you may be held accountable for any misconduct, loss, or damage caused by your guest.

BUSINESS USE OF STUDENT ROOMS
Commercial use of your room or solicitation anywhere on the premises is strictly forbidden. This includes commercial use of ResNet connections. Specific exceptions for approved student concessions in residence halls and those participating in the Kauffman Entrepreneurial Year must be reviewed and authorized in writing by the Office for Residential Life and Housing Services.

FINANCIAL CONDITIONS
PAYMENT
Room and Dining Plan charges for the period of this contract are posted to the term bill and are payable to the Bursar’s Office subject to conditions applying to the term bill.

ROOM RATES
Rates are established and announced for the academic year by the University. Differential rates may be charged for rooms with other than standard occupancy and bills adjusted accordingly. Rates may vary among different residence areas and sections of campus.

FINANCIAL AID
For students considering living off campus, it is important to talk with the Financial Aid Office. A student's financial aid could be adjusted based on whether a student is living on or off campus.

CONTRACT RELEASES
WITHDRAWAL FROM THE UNIVERSITY
If you voluntarily withdraw from the University or go on inactive status, you will be liable for payment up to the date of formal contract termination (approval of contract release; completed room check-out; and surrender of University ID card to the Customer Service Center). Charges will be prorated from the beginning of the contract period to the date of formal contract termination. If you return to active status at any time during the term of the contract, this contract is automatically reinstated.

STUDENTS CONTINUING AT THE UNIVERSITY
Once this contract is binding, as noted above, you will not be released from this contract for the contract period so long as you are a continuing student at the University, except if
A. the residence halls system is oversubscribed and Residential Life has authorized your release from this contract to reduce oversubscription;
B. you are married during the contract period (documentation required) and are living with your spouse;

C. you have medical reasons for release, and the University Health Service has recommended release to the Executive Director of Residential Life and Housing Services;

D. you are participating in a Study Abroad Program or internship program, or are approved for inactive or “in absentia” status by the appropriate Dean’s Office;

E. you have met your residency requirement (freshman and sophomore years) and provide an eligible substitute student who agrees to and officially (at the Residential Life Office) assumes your contractual obligation. Each substitute is subject to acceptance by the Executive Director of Residential Life and Housing Services or his or her designee. Any student who has already applied for housing or is under contract for residence hall or fraternity quad housing cannot be an approved substitute. The replacement student is placed on the assignment schedule according to his or her assignment status and is not guaranteed your specific room.

Application for contract release must be made in writing to the Executive Director of Residential Life and Housing Services and be accompanied by appropriate documentation for the requested release.

REASSIGNMENTS AND REMOVAL FROM HOUSING

RESIDENTIAL LIFE REASSIGNMENT, REMOVAL, OR SUSPENSION
Residential Life reserves the right to reassign, remove, or suspend (pending review) from the residence halls any student whose conduct exhibits disregard for the residential community, who violates the terms and conditions of residence halls occupancy, or who violates other University rules and regulations. Such determinations will be made by the Executive Director of Residential Life and Housing Services.

UNIVERSITY DISCIPLINARY OR ADMINISTRATIVE REMOVAL
The University may terminate this agreement and take possession of the room at any time upon (A) violation of the provisions of this contract; or (B) the direction of a duly authorized judicial body, dean, or other officer of the University; or (C) suspension or expulsion from the University. If you are required to leave University housing for disciplinary reasons, the full-year contract fees are still binding.

SPECIAL INTEREST HOUSING REASSIGNMENT
The University reserves the right to reassign residents of Special Interest Housing groups living in residence facilities if a program loses recognition or if spaces assigned to programs are not filled. Individuals who have not met the conditions for a Special Interest Housing group may also be reassigned or consolidated.

ADMINISTRATIVE REASSIGNMENT
Residential Life reserves the right to reassign students and Special Interest Housing groups living in residence halls to address administrative needs, including gender space balances, renovations, maintenance conditions, consolidations of spaces, medical or disabled student needs, etc.

PERIOD TO RELOCATE OR VACATE HOUSING
Any student who is notified that he or she is reassigned or removed from a residence hall’s space must vacate within 48 hours after receipt of such notice, unless instructed otherwise by Residential Life or its designee. Any of the student’s possessions remaining on the premises after that time shall be deemed abandoned, a $50 late vacate fee will be assessed, and any cost incurred in removing possessions will be charged to the student.

ROOM FURNISHINGS AND CONDITIONS

ROOM FURNISHINGS
Residential Life provides window coverings, a cable/data connection, and basic furniture in each room. You accept responsibility for loss or damage to furnishings, whether from carelessness, vandalism, or accident. You must keep the University-provided furniture in the room—students may not bring their own furniture. Students must use the University-provided mattress unless there is a medical condition that warrants use of a special mattress. This requires University Health Service approval, and the mattress must meet current fire safety code as defined by the University Fire Marshal.
ROOM CONDITION
You (and your roommate(s), if any) are responsible for leaving your space in the same condition in which it was found upon moving in (as stated on your Room Condition Form completed at check-in). Charges will be assessed for repainting and refinishing; repair or replacement of damaged or missing furnishings and equipment; special cleaning necessary due to misuse of facilities; removal of any extra furniture, abandoned property, or large quantities of trash; or other unusual conditions requiring correction. You are responsible for notifying your Residential Life Area Office immediately upon discovering any deteriorated or altered room condition. Appeals of charges must be submitted within 45 days of the posted charges.

CLEANLINESS
You are responsible for the cleanliness of your living area. If your area must be cleaned for health or safety reasons by the University, you will be charged.

ROOM AND HOUSE MODIFICATION
You are not permitted to modify your room/suite or house. This includes walls (no painting), doors, electrical connections, lighting and wiring, furnishings, cable and data connections and equipment, or any other part of the building. Nor may you authorize anyone to do any of these things.

FURNITURE REMOVAL
You are not permitted to move furniture from public areas into your living space, nor may you remove room furniture from your living space. Disciplinary charges and a service fee will be assessed for return of furniture.

PUBLIC AREA DAMAGES
Charges will be assessed for damages/vandalism to public areas in all Residential Life–administered buildings (residence halls and houses). If those responsible cannot be identified, all students whom the Residential Life Office determines had access to or used the affected public area (corridors, floor lounges, elevators, kitchens, etc.) will share the charges.

KEYS
You are responsible for all assigned keys and key cards. If lost, there will be a charge to replace the key(s) or key card and change the lock(s). You must surrender your keys or key card to the Residential Life Area Office when you vacate your living space; if you don’t, you will be charged for a lock change. Unauthorized possession, sharing of keys, duplication, or use of residence halls keys/access cards is subject to disciplinary action.

BEHAVIORAL RULES AND UNIVERSITY ACTIONS

PROHIBITED POSSESSIONS
The following are not permitted in any University residential building: firearms, facsimiles of firearms, knives and other weapons of any kind; ammunition; explosives; fireworks; candles, incense, or open flames; gasoline or other flammable liquids; chemicals or hazardous materials; motorcycles or other fuel-powered vehicles; cooking equipment and appliances (except those specifically permitted under the fire safety policy); full-size refrigerators (acceptable sizes: 1.7–4 cubic feet); space heaters; upward-facing lamps of any type; non-switched or lightweight extension cords; appliances that are not UL listed or have an open coil; window curtains and ceiling coverings; string lights; window or portable air conditioners; controlled substances and related drug paraphernalia; alcoholic beverages except in accordance with state, local, and University regulations; any other materials or items representing a danger to the University community. Obtain information on approved items from the University Fire Marshal and your Residential Life Area Office.

PET POLICY
The only pets allowed in housing are fish in a small aquarium (no larger than a five-gallon tank). You are responsible for providing appropriate cleanliness and care for the fish during academic as well as break periods.

SERVICE ANIMALS
Specially trained service animals for individuals with disabilities are permitted. Please note on your contract if you are bringing a trained animal. Emotional support/therapy animals require approval from the University. Please contact Residential Life in order to be directed to the medical request review information.

PROHIBITED BEHAVIOR
Any of the following constitute a violation of University regulations and terms of this contract: vandalism; any form of threat to other persons or property; excessive noise or disruptive behavior; smoking in all areas within undergraduate housing facilities and within 30 feet of any undergraduate student.
housing facility (this includes but is not limited to the use of hookahs and e-cigarettes); burning incense or other smoldering materials; misuse of the residential or University computer networks; tampering with facilities or equipment; being on roofs and ledges; removal of window screens; throwing objects from buildings; leaving or storing bicycles or any other item in stairways, stairwells, hallways, entryways, or other public areas; interfering with the Department of Public Safety, other safety staff, or Residential Life staff performing their duties; and any other behavior that constitutes a perceived or actual danger or threat to property or persons. Additional rules and regulations are contained in the Official Bulletin of the University of Rochester; Standards of Student Conduct: A Guide to the University of Rochester Conduct Process and Policies; in the College’s student handbook; in this contract; the Residential Community Standards materials; the Residential Network Acceptable Use Policy; Residence Hall Area Handbooks; and other notices from the Residential Life Office or University Fire Marshal’s Office.

FIRE SAFETY REGULATIONS
Failure to comply with fire safety rules and regulations may result in removal from University housing (along with applicable criminal or civil charges), as may any of the following: setting a fire; damaging or disabling fire safety or fire alarm equipment including discharging a fire extinguisher; intentionally activating a heat or smoke detector; turning in a false fire alarm; failure to evacuate or reentering buildings during a fire alarm or fire drill; interfering with safety officers performing their duties; failure to address repeat fire safety violations or other safety violations. Students may be assessed charges for repairs related to damages or fined for repeated fire safety violations.

ROOM ENTRY
It is the University's intention to assure all reasonable privacy in student rooms. When appropriate, reasonable advance notification will be provided before entering a student room. However, the University reserves the right to enter your room without notice and/or without your consent for verification of occupancy and other Residential Life administrative functions; for performance of protective, housekeeping, or maintenance functions; for health and safety inspections; to protect life, limb, or property; to assure compliance with these contract conditions as well as state, federal, and University regulations.

INSURANCE
HEALTH COVERAGE
All residence hall students are required to pay the mandatory University Health Fee for basic medical care through the University Health Service.

LOSS OR DAMAGE OF PERSONAL PROPERTY
The University is not liable for damage or loss of personal property. If family homeowner’s or tenant’s insurance does not cover your property at the University, consider purchasing a special student personal property policy.

DINING CONTRACT
The University offers a variety of meal plans and other electronic spending options. The details of the dining and electronic spending options, costs, requirements, and policies are described in the insert Dining Services 2016–2017 Meal Plan Options & Pricing, which is an extension of this agreement and at Dining Services’ website www.rochester.edu/dining.

OUR MISSION: FOOD FOR ALL
The University of Rochester offers a first-class dining program with locations varying in style, menu, atmosphere, and hours of operation to meet the needs of a diverse student and faculty population. With thirteen unique locations, we cater to a wide variety of dietary needs and choices—including Kosher, Halal, gluten-free, vegan, and vegetarian meals. We rely heavily on student input and feedback to keep our menus current and our patrons satisfied. Through high-quality food and customer service, we are proud to deliver a unique combination of diversity and value for your dining dollar.

FRATERNITY MEAL PLANS
For information about the fraternity meal plans, please contact the Office of Fraternity and Sorority Affairs. For a full description of the University’s selection of dining plans, please refer to the University Dining Services website www.rochester.edu/dining, visit the Customer Service/ID Office, or phone (585) 275-3975 or (800) 661-1118.
UROS ACCOUNT (OPTIONAL SPENDING ACCOUNT)
The URos Account is a prepaid debit card plan that can be used to pay for a wide variety of items and services throughout the campus and selected off-campus businesses. URos are accepted in on-campus dining locations, but they are intended for use in campus areas that are not dining related and for off-campus dining. URos may be used for purchases in the Hillside Market, the Southside Market, bookstores, the Common Market, Computer Sales and Services, as well as vending machines, copiers, and laundry machines, printing services, and a variety of off-campus businesses. You activate your account by indicating a per-semester deposit at the time you sign up for your dining plan or by making an initial deposit at the beginning of the academic year via cash, check, Visa, MasterCard, or Discover Card. All URos sales are subject to tax where applicable. You can make deposits to your URos Account on the web (http://my.rochester.edu) or at the Customer Service/ID Office (credit card, cash, or check). Deposits made by mail should be sent to University of Rochester Auxiliary Operations, SBA Halls-Customer Service/ID Office, P.O. Box 270319, Rochester, NY 14627-0319. Checks should be made payable to “University of Rochester.” The minimum deposit is $20.

DINING PLAN CHANGES AND CANCELLATIONS
Dining plan changes and cancellations are permitted during the academic year only during designated change periods. The dates of these change periods may be found on the University Dining Services website, www.rochester.edu/dining.

Fall Semester Meal Plan Change Period:
• August 31, 2016, to September 7, 2016

Spring Semester Meal Plan Change Periods:
• October 24, 2016, to October 28, 2016 (open change period)
• November 28, 2016, to November 30, 2016 (open change period)
• January 23, 2017, to January 27, 2017 (final change period)

A $25 fee is charged for any lateral meal plan change, decrease, or cancellation that is requested during any modification period except the open change periods. Parents or legal guardians cannot make dining plan changes/cancellations for the participant. Changes or cancellations must be submitted via the Dining Plan Change/Cancellation form. Phone or oral requests are not accepted. Changes or cancellations must be made at the Customer Service/ID Office in Susan B. Anthony Halls.

CONTRACT TERMS AND CONDITIONS
1. The period of the contract corresponds to the opening and closing of the residence halls each semester. The participant will have access to his or her meal plan during that time.
2. Fall semester contracts are automatically renewed for the spring semester unless changed or canceled during the Dining Plan Change Period.
3. A participant whose contract is valid for the fall and spring semesters will be billed through the University’s Bursar Office prior to each semester.
4. It is the responsibility of the participant to specify to the cashier, prior to each meal purchase, which account to access for the transaction.
5. The participant is the only person who has the authority to request or receive account audits or balance information.
6. Purchases made with declining balance funds are not subject to local sales tax; therefore, transfers cannot be made from a Declining Balance account to a URos Account.
7. To help participants monitor their meal plans, budget sheets are provided online (www.rochester.edu/dining) or at the Customer Service/ID Office in Susan B. Anthony Halls.
8. Additional declining and URos dollars can be added to an existing account at any time during the term of the contract via cash, check, Visa, MasterCard, or Discover Card at the Customer Service/ID Office in Susan B. Anthony Halls and on the Web (http://my.rochester.edu). Funds can be billed to the participant’s Bursar account for the fall and/or spring semester during the Dining Plan Change Periods.
9. Withdrawals/transfers are not permitted from either the Declining Balance accounts or URos accounts.
10. Unused fall semester declining balance dollars carry forward to the spring semester. Remaining declining balance dollars at the close of the spring semester may not be carried forward nor are they refundable.
 Auxiliary Operations/Dining Services reserves the right to make necessary dining or policy changes at any time.

**REFUND POLICY**

**MEAL PLANS**
Refunds of unused declining balance will be issued for any participant who withdraws from the University or whose status changes to inactive during a semester, as certified by Academic Support, the Registrar's Office, or the appropriate dean. Refunds will be credited through the University's Bursar statement. Meal plan costs are also credited through the University's Bursar statement and are subject to proration based upon the official date of cancellation.

Remaining declining balance dollars at the close of the spring semester may not be carried forward nor are they refundable.

**UROS ACCOUNTS**
URos account balances will carry over from year to year until graduation. Upon graduation, any unused balance of $20 or more will be refunded to you via the University's Bursar statement.

Should you withdraw or resign from the University during or at the close of a semester, any unused balance of $20 or more will be refunded via the University's Bursar statement.

**DINING PLAN EXCEPTIONS**
Participants requesting an exception from dining plan requirements must request and submit a Dining Plan Appeal Form to the Customer Service/ID Office in Susan B. Anthony Halls. The request will then be forwarded to the University Dining Advisory Committee. We ask that students requesting exceptions for religious reasons provide supporting documentation from their religious affiliate.

*Exceptions for special dietary needs or medical reasons must be submitted in letter format from the participant's medical doctor on the physician's letterhead. This request should be mailed to: Director, University Health Service, University of Rochester, P.O. Box 270617, Rochester, New York 14627-0617.*

For all such requests, we ask that the student provide a description of the special diet that needs to be followed due to his/her medical condition. The request will be reviewed, and recommendations will be made to the University Dining Advisory Committee. Decisions of the University Dining Advisory Committee are final. Only one exemption per participant will be considered in an academic year.

Information concerning all meal plans can be viewed at the University Dining Services website at [www.rochester.edu/dining](http://www.rochester.edu/dining) or visit our Customer Service/ID Office in Susan B. Anthony Halls.