Everything you need to know about your new home!

Jackson Court Area Office
114 O’Brien Hall
PO Box 270463

Area Office Phone:
(585) 276 – 4682

Office Hours:
Monday - Friday
8:30am - 5:00pm

Service Desk Hours:
Monday - Friday, 5pm – 12 midnight
Sat/Sun, 12 noon – 12 midnight
The Office for Residential Life and Housing Services

- Area Staff -

**Jackson Court Area Coordinator (AC)**
Juliane Schnibbe, Ed.D | Office (585) 276-4682
j.schnibbe@rochester.edu

**Graduate Head Resident (GHR)**
Jinxi Yu - Anderson
Lianna Creedon - O'Brien/Wilder

**Jackson Court, Secretary**
Danica Brown | Office (585) 276-4682
danica.brown@rochester.edu

**Associate Director for Jackson Court, Brooks Crossing, Riverview, Lovejoy, Burton, and Crosby**
Thomas Rouse, Ed.D | Office (585) 276-6839
thomas.rouse@rochester.edu

**Director of Residential Life**
Dan Watts | Office (585) 275-3166
dan@reslife.rochester.edu

**Jackson Court, Service Desk Number**
x3-5857

- Resident Advisors (RA’s) –

**Anderson**
Favorlyn Kpaka | 1st & 2nd floors
Darman Khan | 3rd floor
Steven Li | 4th floor
Alexandra (Alex) Sakai | 5th floor
Jason Cobham | 6th floor
Kai Avni | 7th floor
Filippo Iulianelli | 8th floor
Ritu Peddinti | 9th floor

**O’Brien**
Brighid Bugos | 2nd floor
Pericles Gadri | 3rd floor
Ruixuan (Rain) Li | 4th floor
Sufian Mushtaq | 5th floor

**Wilder**
Zachary (Zac) Mustin | 1st & 2nd floors
Rose Smith | 3rd & 4th floors
Rusama Haque | 5th & 6th floors
Krista Vanderpuye | 7th floor
Joshua (Josh) Kerzhner | 8th floor
Catherine (Kat) Milas | 9th floor

- ESW Staff –

**Anderson**
Melinda 6-9, 140
Robert 2-5, 120

**O’Brien**
Dionisia 1st floor
Gilmore 2nd and 3rd floor

**Wilder**
Andre 6-9, 110,120

**ESW Supervisor**
Kris Winter
Leadership Ambassadors
Jackson Court has three Leadership Ambassadors. The Leadership Ambassadors work together to plan events and hold regular meetings with their advisor. Events often include festivals and celebrations. All residents are encouraged to be involved in the planning by contributing ideas.

Laundry
Laundry facilities are available in the basements of Anderson and Wilder and on the first floor of O'Brien Hall. Share these spaces and respect each other’s' items. Do not steal. Machines that are out of order should be reported to (585) 503-2361. *Note - Please see individual machines for proper usage.

Cooking
Limited cooking is permitted in designated cooking areas (i.e. kitchens). Residents are responsible for cleaning the kitchen and their dishes immediately after use. Kitchens may be closed due to improper use.

Multiple Locations for Reservations
Multiple spaces within Jackson Court are reservable through virtual EMS. The Area Office is also happy to assist you with walk-in/same-day reservations. Please stop by the office during regular business hours to do so. These spaces are available for reservations:
- O’Brien Dance Studio
- O’Brien Music Practice Room
- O’Brien Conference Room
- Jackson Court Fire Place - Reservations should be submitted at least five business days before the event; if it is less than that, they need to be done in person at the area office to see if possible. No reservation of less than three business days will be considered. Only those students who have participated in Fireplace training will be allowed to reserve the space. The fireplace is available on Monday – Saturday 6 pm – 11:45 pm and Sunday 2 pm – 8 pm
- Music Practice Room – Book through MIF directly https://www.musicinterestfloor.net/practice-room.html

Jackson Court Service Desk
The Jackson Court service desk is located on the first floor of O’Brien Hall. General services include campus information, equipment sign-out, and check-in/check-out assistance. The service desk is closed during Thanksgiving, winter, and spring breaks.

Jackson Court RA on Duty
The Jackson Court RAs are on duty nightly. If you need to contact the RA on duty, call the RA on duty cell phone.
Wilder/O'Brien: (585) 363-0918
Anderson: (585) 355-7990

O’Brien Bike Room
O’Brien has an indoor bike room on the first floor that is available for all students to sign up for. To reserve a space, please fill out the form in the link below. Within two business days you will be given a space number and card access to the room. https://tinyurl.com/227fzxpk

Quiet andCourtesy Hours
Quiet hours are in effect Sun – Thurs, 12am to 8am. Fri and Sat quiet hours are 2am to 10am. Courtesy hours are 24 hrs a day. Please note: A resident’s right to study or sleep takes precedence over another’s right to make noise.
Alcohol and Drugs

The legal drinking age in New York State is 21 years of age. Residents of legal drinking age may consume alcohol in the privacy of their room and/or in their suite with other of age peers.

- Underage drinking is a violation of State law and University policy. Residents who violate the law and the policy will be subject to disciplinary action.
- Funnels, beer-pong (Beirut) tables, other drinking game paraphernalia, kegs, mini-kegs, beer balls, boxed wine, and other multi-serving containers are also PROHIBITED.
- Hosts are responsible for the behavior of their guests at all time. Please consult the Alcohol Policy for these standards.
- All illegal substances (any drug not prescribed to you) and all drug paraphernalia are PROHIBITED.

Social Gatherings

Parties are NOT PERMITTED in the residence halls. Parties are defined by behavior and atmosphere, as well as excess of room occupancy. While we encourage our residents to be social, they should do so without breaking any University, State, or Local laws (including, but not limited to underage drinking, drinking games, and/or noise policies). Social gatherings will be asked to disband if there are any disturbances to the community.

Bar-be-cues

Charcoal grills are permitted but MUST be used 30 ft. / 10 meters away from the buildings. Feel free to use the BBQ grill next to the sand volleyball court behind Anderson or to set up a charcoal grill away from the building. Coals should be emptied into exterior (metal) trash containers. Call facilities/Somerset for charcoal removal. Please store all flammable material off campus or buy and use immediately. The owner of the grill may be subject to disciplinary action if not in compliance with UR policies.

Residential Life Policy Information

The following is a partial listing of the policies of most day-to-day concern for residents:

Fire Safety

Candles, incense, propane, charcoal, lighter fluid, fireworks, or any open-coil and open-flame devices, taping door handles and tampering with door handles are not allowed in our halls. Please be aware of everyone’s safety. If you cover a smoke detector you are endangering the lives of everyone else. Violations of this kind may lead to removal from housing.

Fire Equipment

Every room/suite/apartment has a smoke detector and every floor is equipped with a pull station. Tampering with any of this equipment endangers all residents. Do not cover the smoke detector, hang things from it, or in any way hinder
the unit from working. Penalties for tampering with or for pulling a false alarm may include removal from housing and/or criminal charges. This includes failure to evacuate the building during an alarm.

**Jackson Court Fireplace/Grounds**

This should be done through virtual EMS if you are a student organization (please be sure the person who is fire trained is used for the contact information) or by stopping into the area office to see the Area Secretary. Reservations should be submitted at least 5 business days before the event, if it is less than that they need to be done in person at the area office to see if it is possible. No reservation less than 3 business days will be considered.

Only those students who have participated in Fireplace training will be allowed to reserve the space. Training lists will be maintained with the Jackson Court Area Office and shared with the WC Reservation Coordinator and EHS. The trained student must be at the event reserved for the entire time.

Burning books, furniture, paper, or non-sanctioned combustibles is **PROHIBITED**. Do not deface or otherwise vandalize this space. Be safe and courteous when using it.

**Pets (Fish Only)**

No air-breathing pets allowed. The only pets allowed will be fish in a small aquarium (no larger than a 5 gallon tank). Dogs, cats, rabbits, ferrets, insects, spiders, and snakes are strictly prohibited in student housing. Consequences for breaking this policy could include removal from housing.

**Smoking**

All UR undergraduate housing is smoke-free. You may NOT smoke in your room, suite, or bathroom. The campus has changed to tobacco-free. If you choose to smoke tobacco it must be in a designated spot on campus, or off campus property.

**Vandalism**

Replacement/repair costs for damage in community building areas (hallways, stairwells, foyers, etc.) may be divided among the residents of the building if the responsible parties cannot be identified. This billing includes removal of trash left after check-out, including cinderblocks. Cinderblocks are prohibited from the residence halls. Vandalism is preventable.

**Visitation**

With the advanced permission of the roommate/suitemates residents are allowed to have overnight guest up to 3 consecutive nights and NO more than 4 nights in a calendar month.

**The Area Office can help you with:**

- Lost Keys/Conference Cards/Loaner Keys
- Room/Location Reservations
- Hall Council Information
- Program and Event Planning Information
- Special Interest Housing Information
- Greek Housing Information
- Check-In and Out Procedures

Other Available Services:
- For room repairs, call (585) 273 – 4567 or Online: www.facilities.rochester.edu
- For cable problems, call (585) 756-5000
- For room changes, call the ResLife office at 020 Gates, SBA Hall (585) 275-3166.
- Vending Machine Repairs or Refunds (888) 361-9074

Useful Campus Numbers:
- College Center for Academic Support (585) 275-2354
- Bursar's Office (585) 275-3931
- Campus Bookstore (585) 275-4012
- Center for Excellence in Teaching and Learning (585) 275-9049
- Facilities (585) 273-4567
- Financial Aid (585) 275-3226
- ID Office (585) 275-3975
- Interfaith Chapel (585) 275-4321
- Library – Circulation Desk (585) 275-4471
- Parking Office (585) 275-3983
- Pest Control (585) 275-3241
- Post Office (Todd Union) (585) 275-3991
- Residential Life (main office) (585) 275-3166
- Security non-emergency (585) 275-3333
- Time Warner Cable/Internet (585) 756-5000
- Time and Temperature (585) 274-TEMP
- Registrar (585) 275-8131
- University Health Services (585) 275-2662
- University Counseling Center (585) 275-3113
- University IT (585) 275-2000

Additional information about policies and procedures can be found in
UR Here, Student Handbook, your housing contract or visit:
www.rochester.edu/reslife/