



June 18, 2008

## University Counseling Center is Moving

Dear UCC Client,

On behalf of the University Counseling Center I want to let you know some exciting news. We're moving into a new building with the University Health Service on the River Campus of the University of Rochester, between the Rush Rhees Library and the Susan B. Anthony Residence Halls. The move is expected to take place early to mid-July, 2008. Your provider will discuss with you when your exact appointments will move to the new location (see map on the back). There is a live Webcam of the project, directions and a map of the river campus available from a link on the UCC Website at <http://www.rochester.edu/ucc/news>.

### Frequently Asked Questions -

**Q: Why is UCC moving?**

A: The move will enable UCC to bring together all services and providers from two separate campus locations, Towne House and Dewey Hall, to better serve your needs under one roof.

**Q: How will patients contact the office?**

A: Our current UCC Towne House telephone number will remain the same. Dial 275-3113 for assistance. Our current Dewey Hall number will no longer be used.

**Q: Will there be parking at the River Campus Building?**

A: Reserved parking spaces for visitors will be available in Library Lot near the building. Off-campus patients will need to stop by the University Visitor booth on Wilson Blvd., near Elmwood Ave. to receive a free token to enter the Library Lot. Paid permit holders must park in your assigned lot/zone from 7:30 am to 4:00 pm Monday through Friday. Your permit is valid in any open, unreserved area from 4:00 pm to 7:30 am the following day (parking meters excluded), all day weekends and official University holidays. All other holidays and student breaks are excluded.

**Q: Will all care move to the River Campus Building?**

A: No, we will continue to maintain limited hours of service at the Eastman School of Music and at the UHS offices in the Medical Center, a new satellite office.

UCC looks forward to serving you better as we move to our new facility. Check out our website or ask your current provider for additional details. We encourage you to provide us with feedback on our new building. We appreciate your patience during this time of transition.

Sincerely,

Lisa K. Willis  
Director, UCC