

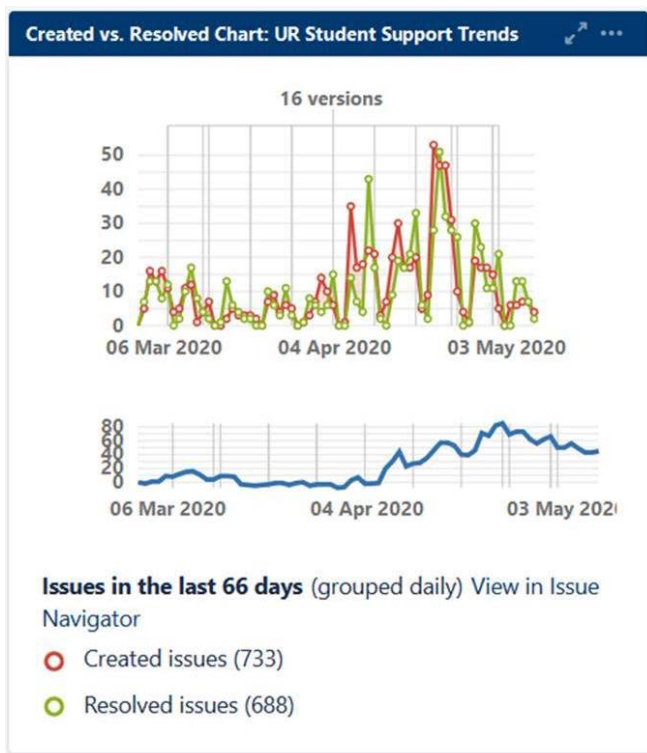
# UR STUDENT NEWSLETTER

## Additional Schools Onboard as Registration Support Continues, vol. 15

This bulletin has been designed to help you prepare for UR Student user activities as the system is prepared for production use. A copy of all UR Student Newsletters will be located on the [UR Student Project Newsletter](#) page. Our next update will be provided Monday, May 25<sup>th</sup>.

### STATUS OF PRODUCTION SUPPORT

- The Project team has reprioritized work based on Covid-19 and University furlough schedules.
- The graphs below show the number of service requests from the community vs. our ability to resolve them. The upper graph shows the opened in red and closed in green. The lower graph shows the delta between opened and closed.
- As expected, we saw an increase in requests for undergraduate Advising and Registration weeks but are returning to a normal volume.



### HIGHLIGHTS

- The opening of Fall course registration in Arts, Science and Engineering and The Eastman School of Music was successful. Within the first 5 minutes of the first registration appointment opening 800 students had registered successfully!
- Registration activities continue with students able to drop and swap course sections in UR Student. Daily Zoom support calls from Schools were successful and the format is being considered for future terms.
- Since our last post, Eastman Community School of Music and SMD Graduate School for the class of 2022 have begun onboarding in UR Student as Simon begins preparations.
- If you encounter students who are having issues please direct them to the [Registration](#) portion of our project site or to their school registrar.

Fall 2020 Registration Status as of Friday, 4/24 @ 2pm						
AS&E				ES&E		
Student Cohort	No. of Students	No. registered	% Registered	Student Cohort	No. of Students	% Registered
Graduate Students	1,343	74	5.51%	Graduate Students	411	33.09%
Class of 2020	1,353	29	2.14%	Class of 2020	100	1.00%
Class of 2021	1,428	1,240	86.83%	Class of 2021	142	84.51%
Class of 2022	1,465	1,280	87.37%	Class of 2022	140	85.71%
Class of 2023	1,466	1,308	89.22%	Class of 2023	131	83.97%
Es/MT/PB/T5	71	47	66.20%	T5	2	100.00%
		<b>3,978</b>			<b>489</b>	

- Advising activities:
  - A reminder that advising related holds are still removed in the Legacy System (advisor access) and are synced to UR Student daily.
  - If advisor assignments are incorrect AS&E Advisors should contact the CCAS Undergraduate Records Office or the Department Graduate Coordinator. For advising updates at all other schools, Advisors should contact their Registrar's office.
- In response to COVID-19, several adjustments have been made to the rollout of UR Student: EIOH and ECMS onboarding dates have changed. Simon has delayed registration. The [rollout plan](#) has been updated accordingly.
- Student Finance activities remain on-track but there is increased risk due to circumstances surrounding the University's response to COVID-19.
  - The team is roughly 84% of the way through E2E.
  - Day-in-a-Life (DIL) or user acceptance testing kicked off this week with 100+ key stakeholders participating remotely via Zoom. This week has been spent on test preparation, logistics and planning. Testing activities kick off in earnest next week and continue through the end of May.
  - The Student Finance cutover is targeted to begin July 1st and to continue through the month of July. Some integrations will go into production in June to support this cutover.
- As we work through the transition from the legacy SIS to UR Student, we wanted to remind all users that there are multiple options for reporting on student data. UR Student should be used for transactional reports. The new Student DWH should be used for longitudinal reports (reporting across multiple academic periods) and forecasting.

## TRAINING

- With faculty and staff working from home due to COVID-19, all training in the foreseeable future will be provided virtually, via Zoom or other means.
- Additional quick reference cards have been developed for faculty and staff on [how to change your preferred name](#) and for students regarding [dropping and swapping course and course sections](#) in UR Student. [Additional guidance](#) is available.
- Advising training has begun and will continue through May for participating schools.
- Change of Status training has been delayed until the summer; the support team will continue to support Change of Status processing for Spring 2020 & Summer 2020.
- Training is required for staff before you can access the system; if you have not been able to attend training but need access to the system, please contact your [Project Champion](#).

## HELPFUL LINKS

UR Student Project Site - <http://www.rochester.edu/urstudent/project>  
 UR Student Current Known Issues - <http://www.rochester.edu/urstudent/project/current-known-issues/>  
 UR Student Service page - <http://tech.rochester.edu/services/urstudent>  
 Need Help? Call 275-2000, Option 5 or submit a Service Request at [www.rochester.edu/urstudent/help](http://www.rochester.edu/urstudent/help)

*This communication is going out to the Student Systems Steering Committee, UR Student Project Team, Project Champions, Special Interest Groups, anyone who subscribed to the UR Student newsletter on our project [website](#) and anyone who has attended the Course Management, Records/ Registrar, or Viewing Academic Information Using UR Student training.*

Thank you,

UR Student Team



For Newsletter questions or feedback, contact us!

<http://www.rochester.edu/urstudent/project/contact-us/>