

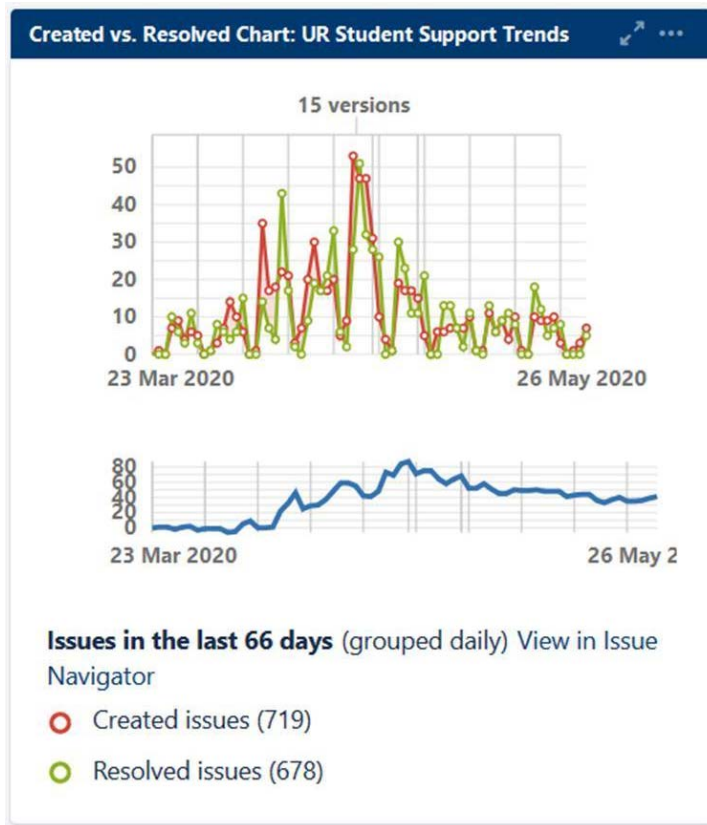
UR STUDENT NEWSLETTER

Onboarding, Registration and Student Finance Testing vol. 16

This bulletin has been designed to help you prepare for UR Student user activities as the system is prepared for production use. A copy of all UR Student Newsletters will be located on the [UR Student Project Newsletter](#) page. Our next update will be provided Monday, June 30th*

STATUS OF PRODUCTION SUPPORT

- The graphs below show the number of service requests from the community vs. our ability to resolve them. The upper graph shows the opened in red and closed in green. The lower graph shows the delta between opened and closed.
- Many of our requests have been around individual data discrepancies for individual students or courses. Data is still being synchronized to UR Student from the Legacy system but has been on hold during the grading window. Starting in June we will begin synchronizing registration and grades for Spring and Summer 2020.



STUDENT FINANCE GO-LIVE PREPARATION

- Student Finance DIL testing is in full swing. This week marks the final week of testing activities. As of today, we are roughly 50% of the way through planned DIL activities.
- There are 200+ validations being performed by a diverse group of stakeholders, including the Bursar's Office, Central Finance, Divisional Finance, Financial Aid, UHS, Residential Life, Dining, HR (Total Rewards), and the schools. At the end of Week 1 of testing, roughly 20% of the validation items has sign-off.
- Student Finance configuration will be put into production June 8th and 9th to support early production activities, such as the eligibility file to Aetna for health insurance and the bio/demo feed to Financial Aid to support packaging for Fall 2020.
- As with all other project activities, there is increased risk to the Student Finance cutover due to circumstances surrounding the University's response to COVID-19.

HIGHLIGHTS

- Simon kicked off onboarding and began registration; more than 100 students completed onboarding in the first 24 hours
- EIOH and SON onboarding planned for next week
- If you encounter students who are having issues please direct them to the [Registration](#) portion of our project site or to their school registrar.
- Advising activities:
 - Reminder that advising related holds are still removed in the Legacy System (advisor access) and are synced to UR Student daily
 - If advisor assignments are incorrect AS&E Advisors should contact the CCAS Undergraduate Records Office or the Department Graduate Coordinator. For advising updates at all other schools, Advisors should contact their Registrar's office.
- The team continues to take feedback on the system. Last week the team met with the Faculty special interest group and documented feedback on the Faculty dashboard and registration process. If you have a request for improvement you can submit those to the project team [here](#).
- As we work through the transition from the legacy SIS to UR Student, we wanted to remind all users that there are multiple options for reporting on student data. UR Student should be used for transactional reports. The new Student DWH should be used for longitudinal reports (reporting across multiple academic periods) and forecasting.

TRAINING

- An additional quick reference card has been developed for Course Managers on how to [run a Course Roster and Enrollment Report](#). [Additional guidance](#) is available.
- Advising training has begun and will continue through May for participating schools. Change of Status training has been delayed until the summer; the support team will continue to support Change of Status processing for Spring 2020 & Summer 2020.
- Training is required for staff before you can access the system; if you have not been able to attend training but need access to the system, please contact your [Project Champion](#).
- With faculty and staff working from home due to COVID-19, all training in the foreseeable future will be provided virtually, via Zoom or other means.

HELPFUL LINKS

UR Student Project Site - <http://www.rochester.edu/urstudent/project>

UR Student Current Known Issues - <http://www.rochester.edu/urstudent/project/current-known-issues/>

UR Student Service page - <http://tech.rochester.edu/services/urstudent>

Need Help? Call 275-2000, Option 5 or submit a Service Request at www.rochester.edu/urstudent/help

This communication is going out to the Student Systems Steering Committee, UR Student Project Team, Project Champions, Special Interest Groups, anyone who subscribed to the UR Student newsletter on our project [website](#) and anyone who has attended the Course Management, Records/Registrar, or Viewing Academic Information Using UR Student training.

Thank you,

UR Student Team



For Newsletter questions or feedback, contact us!
<http://www.rochester.edu/urstudent/project/contact-us/>