UR STUDENT NEWSLETTER

Getting Ready for Student Finance Go Live, vol. 17

This bulletin has been designed to help you prepare for UR Student user activities as the system is prepared for production use. A copy of all UR Student Newsletters will be located on the <u>UR Student Project Newsletter</u> page. Our next update will be provided <u>Monday, July 13th</u>.

STATUS OF PRODUCTION SUPPORT

- The graphs below show the number of service requests from the community vs. our ability to resolve them. The upper graph shows the opened in red and the closed in green. The lower graph shows the delta between opened and closed.
- Many of our requests have been around individual data discrepancies for individual students, changes to cohorts
 or for enhancements to reports. Data is being synchronized to UR Student from the Legacy system for
 registrations and grades for Spring and Summer 2020.



STUDENT FINANCE GO-LIVE PREPARATION

- DIL testing is wrapping up.
- There were200+ validations being performed by a diverse group of stakeholders, including the Bursar's Office, Central Finance, Divisional Finance, Financial Aid, UHS, Residential Life, Dining, HR (Total Rewards), and the schools. At the end of Week 1 of testing, roughly 93% of the validation items have sign-off.
- Student Finance configuration is in production and on July 1 we will convert student balances from the Legacy system into UR Student.
- Communication to students and parents has begun. You can see updates on the revised University Bursar website https://www.rochester.edu/adminfinance/bursar/
- As with all other project activities, there is increased risk to the Student Finance cutover due to circumstances surrounding the University's response to COVID-19.

HIGHLIGHTS

- The School of Nursing will begin registering students the week of July 6. Once that activity begins all UR schools
 will have registered their students for fall!
- If you encounter students who are having issues please direct them to the <u>Registration</u> portion of our project site or to their school registrar.
- This past week we Graduated students from the class of 2020 in UR Student. The students were already
 graduated in the Legacy system but required dual maintenance to keep their records complete in the new
 system.
- The team continues to take feedback on the system. If you have a request for improvement you can submit those to the project team by <u>submitting a ticket</u>.

As we work through the transition from the legacy SIS to UR Student, we wanted to remind all users that there are

multiple options for reporting on student data. UR Student should be used for transactional reports. The new Student DWH should be used for longitudinal reports (reporting across multiple academic periods) and forecasting.

TRAINING

- Initial Student Finance training in UR Student for Bursars was conducted on June 16th and 17th. Student Finance quick reference materials can be found on our <u>training page</u>.
- UR Student self-paced training for staff that view Student Finance information will be made available in MyPath, mid-July. Successful completion of this online learning, with 3 question assessment, is required for those that seeking this level of access in UR Student. This access will be provided within 1 business week. Details on how to access this training will be provided in our upcoming newsletter.
- A new quick reference video for students detailing steps on how to *Add a Third Party Delegate* for bill pay support will be added to our <u>training page</u> later this week. A <u>reference card</u> is currently available.

Previously developed QRVs have been updated to now include student finance guidance and information:

- UR Student Navigation with Student Finance
- The UR Student Experience with Student Finance
- UR Student Change of Status training has been scheduled for July/August. Invitations have been sent to all
 participants. If you have not received an invitation to this event and feel you should, please <u>contact us</u>. The AS&E
 Registrar's office is currently making updates centrally supported by the project team.

Training is required for staff before you can access the system; if you have not been able to attend training but need access to the system, please contact your <u>UR Student Champion</u>. Note: UR Student Champion membership has recently changed.

Remember: With faculty and staff working from home due to COVID-19, all training in the foreseeable future will be provided virtually, via Zoom or other means

HELPFUL LINKS

UR Student Project Site - <u>http://www.rochester.edu/urstudent/project</u> UR Student Current Known Issues - <u>http://www.rochester.edu/urstudent/project/current-known-issues/</u> UR Student Service page - <u>http://tech.rochester.edu/services/urstudent</u> Need Help? Call 275-2000, Option 5 or submit a Service Request at <u>www.rochester.edu/urstudent/help</u>

This communication is going out to the Student Systems Steering Committee, UR Student Project Team, Project Champions, Special Interest Groups, anyone who subscribed to the UR Student newsletter on our project <u>website</u> and anyone who has attended the Course Management, Records/ Registrar, Viewing Academic Information Using UR Student, or Student Finance for Bursars training.

Thank you,

UR Student Team

