

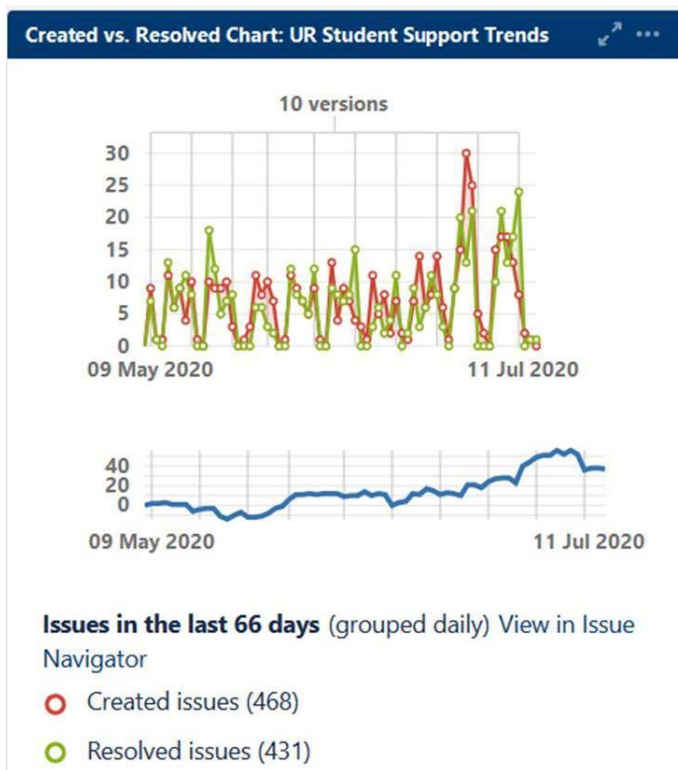
UR STUDENT NEWSLETTER

Student Finance Goes Live, vol. 18

This bulletin has been designed to help you prepare for UR Student user activities as the system is prepared for production use. A copy of all UR Student Newsletters will be located on the [UR Student Project Newsletter](#) page. Our next update will be week of August 3rd, 2020.

STATUS OF PRODUCTION SUPPORT

- The graphs below show the number of service requests from the community vs. our ability to resolve them. The upper graph shows the opened in red and the closed in green. The lower graph shows the delta between opened and closed.
- We experienced a spike of requests early in July as staff started to focus on the Fall semester. The requests were normal and items we have instructions and processes in place to address. Data is still being synchronized to UR Student from the Legacy system for registrations and grades for Summer 2020.



STUDENT FINANCE GO-LIVE PREPARATION

- On July 3rd, we loaded roughly \$7.6M in positive (receivable) and roughly \$450K in negative (payable) cutover balances into production. All cutover balances have now been converted and the relevant student balances have been zeroed out in the legacy SIS.
 - The balances in the legacy SIS will be kept in sync with the cutover balances in UR Student on a weekly basis.
- Students and their third-party proxies now have the ability to setup payment elections and process payments in UR Student.
- Bursar Notes have been transformed and are going through functional validation before they are loaded into production.
- On July 9th, 437 Medical Students were assessed and ~\$1.95M was disbursed and another ~\$600K provided in anticipated aid.
- The project team and the Bursar's office have been working through final validation of charge assessment for AS&E, Eastman and SON undergraduate students. This is expected to occur this week.
- Communication to students and parents has begun. You can see updates on the revised University Bursar website <https://www.rochester.edu/adminfinance/bursar/>
- As with all other project activities, there is increased risk to the Student Finance cutover due to circumstances surrounding the University's response to COVID-19.

HIGHLIGHTS

- We are live with Student Financials!
- The schools have been working through Day in a Life testing for Historical Students. There is a go/no-go on whether we are ready to convert this data into production on July 16th.
- The team continues to take feedback on the system. If you have a request for improvement you can submit those to the project team by [submitting a ticket](#).

As we work through the transition from the legacy SIS to UR Student, we wanted to remind all users that there are multiple options for reporting on student data. UR Student should be used for transactional reports. The new Student DWH should be used for longitudinal reports (reporting across multiple academic periods) and forecasting.

TRAINING

- UR Student self-paced training for staff that view Student Finance information will be made available in MyPath by the end of the week. Successful completion of this 20 minute online learning, with 3 question assessment, is required for those that seeking this level of access in UR Student. After the assessment is passed, access will be provided within 1 business week.
- UR Student Change of Status training has been scheduled for July/August. Invitations have been sent to all participants.

Training is required for staff before you can access the system; if you have not been able to attend training but need access to the system, please contact your [UR Student Champion](#).

Note: UR Student Champion membership has recently changed.

Remember: With faculty and staff working from home due to COVID-19, all training in the foreseeable future will be provided virtually, via Zoom or other means

HELPFUL LINKS

UR Student Project Site - <http://www.rochester.edu/urstudent/project>

UR Student Current Known Issues - <http://www.rochester.edu/urstudent/project/current-known-issues/>

UR Student Service page - <http://tech.rochester.edu/services/urstudent>

Need Help? Call 275-2000, Option 5 or submit a Service Request at www.rochester.edu/urstudent/help

This communication is going out to the Student Systems Steering Committee, UR Student Project Team, Project Champions, Special Interest Groups, anyone who subscribed to the UR Student newsletter on our project [website](#) and anyone who has attended the Course Management, Records/ Registrar, Viewing Academic Information Using UR Student, or Student Finance for Bursars training.

Thank you,

UR Student Team



For Newsletter questions or feedback, contact us!

<http://www.rochester.edu/urstudent/project/contact-us/>