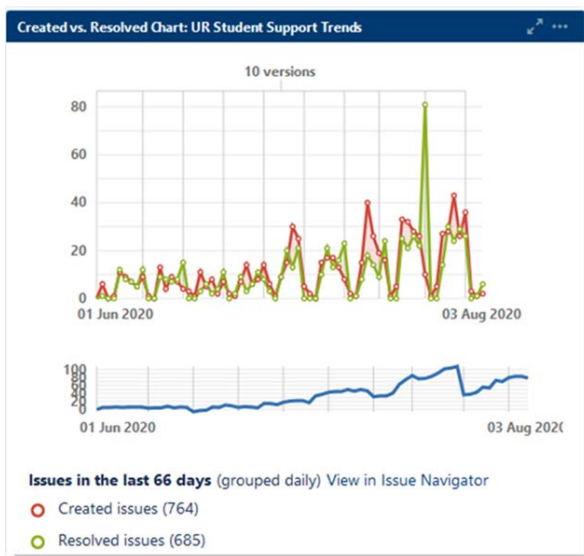# UR STUDENT NEWSLETTER

Added UR Student Features and Scheduled Update, vol. 19

This bulletin has been designed to communicate current topics and highlight upcoming UR Student changes. A copy of all UR Student Newsletters will be located on the UR Student Project Newsletter *page.* Our next update will be week of August 31st, 2020.

STATUS OF PRODUCTION SUPPORT

- The graphs below show the number of service requests from the community vs. our ability to resolve them. The upper graph shows the opened in red and the closed in green. The lower graph shows the delta between opened and closed.
- We experienced a spike of requests early in July as staff started to focus on the Fall semester and we worked with school administrators to validate data for historical student records (students not loaded in February to UR Student as active). The requests were normal and items we have instructions and processes in place to address.
- Data is still being synchronized to UR Student from the Legacy system for registrations and grades for Summer 2020.

STUDENT FINANCE GO-LIVE

- The project team and the Bursar's office have completed charge assessment for AS&E, Eastman and SON undergraduate students.
- UR Student recently completed financial integrations with the housing and dining systems, UHS, and PowerFaids for Financial Aid.
- Communication to students and parents has begun. You can see updates on the revised University Bursar website https://www.rochester.edu/adminfinance/bursar/
- Students can now set up payment plans and give access to their friends and family for bill pay on their behalf. Individuals provided access will use our separate *3rd Party Payment* login for access (found on the University Bursar site, UR Student shibboleth login page and UR Student service page).
- As with all other project activities, there is increased risk to the Student Finance cutover due to circumstances surrounding the University's response to COVID-19.

HIGHLIGHTS

- The schools have been working through Day in the Life testing for Historical Students, Degree Audit in AS&E and Eastman and the final revision of the Transcript. All of these activities have checkpoints and should complete around the end of August.
- The team continues to take feedback on the system. If you have a request for improvement you can submit those to the project team by submitting a ticket.
- The UR Student project will officially move into the stabilization phase in September through the end of the 2020-21 academic year. During this time, there will still be hands-on support, additional training and continued process documentation as support protocols are deployed and school administrative offices become more comfortable in UR Student.

Remember: As we work through the transition from the legacy SIS to UR Student, we wanted to remind all users that there are multiple options for reporting on student data. UR Student should be used for transactional reports. The new Student DWH should be used for longitudinal reports (reporting across multiple academic periods) and forecasting.

TRAINING

- UR Student self-paced training for staff that view Student Financials is available in MyPath. Communications for this training originates from the Office of the Bursar.
- Students have been asked to update their addresses in UR Student to support a recent survey distributed by select schools.
- UR Student Change of Status training has been completed and is now eligible to be processed by each school live in UR Student.

Training is required for staff (strongly encouraged for Advisors and Faculty) prior to accessing the system; if you have not been able to attend training but need access to the system, please contact your UR Student Champion.

Remember: With faculty and staff working from home due to COVID-19, all training in the foreseeable future will be provided virtually, via Zoom or other means

SCHEDULED UPDATE

- On September 11th and 12th, the next feature release will be delivered by Workday to UR Student and UR Financials. The system will be unavailable at this time. In preparation for changes this will bring, a preview of student features will be accessible to the UR Student project team for testing. More information will be provided here in upcoming newsletters.

HELPFUL LINKS

UR Student Current Known Issues - http://www.rochester.edu/urstudent/project/current-known-issues/
UR Student Service page - http://tech.rochester.edu/services/urstudent

This communication is going out to the Student Systems Steering Committee, UR Student Project Team, Project Champions, Special Interest Groups, anyone who subscribed to the UR Student newsletter on our project website and anyone who has attended the Course Management, Records/ Registrar, Viewing Academic Information Using UR Student, or Student Finance for Bursars training.

Thank you,

UR Student Team

UR Student

For Newsletter questions or feedback, contact us!
http://www.rochester.edu/urstudent/project/contact-us/