Accountable Health Partners (AHP)
Overview

Mark Cronin
Chief Operating Officer
What We’re Going to Discuss

- What’s driving change in health care
- What is AHP (Accountable Health Partners) and how it was formed
  - AHP’s provider network
- How we can benefit from AHP
- Questions
Health Care Reform: What has led us to this moment in time?

- Financial incentives that promote volume, not quality outcomes
- Fragmented delivery of care
- Variability in treatment practices

- Increased utilization
- Increased cost
- Questionable value
Why Create AHP?

• For patients: improve value with better quality, satisfaction, and cost

• For URMC: expand our reach into the region and our capacity to manage and treat more patients; build partnerships with community hospitals and physicians

• For the future: build a network to prepare for the need to provide care for a set fee (value-based purchasing); vehicle to carry us forward as the market shifts by organizing ourselves around common goals and performance standards

“To bring together community and faculty physicians, hospitals and other affiliated providers to develop a clinically integrated care network with aligned financial incentives, to improve population health, to provide patient-centered care and to promote efficient use of resources.”
The Growing AHP Network

<table>
<thead>
<tr>
<th></th>
<th>Adult PCPs</th>
<th>PCP Pediatricians</th>
<th>Specialists</th>
<th>CNMs</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community</td>
<td>145</td>
<td>111</td>
<td>249</td>
<td>-</td>
<td>505</td>
</tr>
<tr>
<td>URMFG</td>
<td>174</td>
<td>16</td>
<td>993</td>
<td>13</td>
<td>1196</td>
</tr>
<tr>
<td>Total</td>
<td>319</td>
<td>127</td>
<td>1242</td>
<td>13</td>
<td>1701</td>
</tr>
</tbody>
</table>
The Growing AHP Network

- Strong Memorial Hospital
- Highland Hospital
- F.F. Thompson
- Noyes Memorial Hospital
- Jones Memorial Hospital
- Arnot Ogden Medical Center
Network: Ten-County Region
How AHP Helps You Get Better Care

- AHP offers a broad network of high-quality physicians and hospitals who agree to work together around common quality standards
- Participating providers have tools and resources to help them deliver better care:
  - Clear overview of your health through dashboards and reports – identify areas of need, like overdue vaccinations
  - Care Managers – trained care coordinators who assess your needs and work with you for the best possible outcomes
  - Patient-Centered Medical Home – model for providing care that focuses on keeping you well
What is a Patient Centered Medical Home?

A patient-centered medical home goes beyond caring for you when you’re sick. This model of care focuses on the long-term relationship you have with coordinated care.

Your primary care physician leads a team that is collectively responsible for your care. The goals are wellness, prevention, and intervention before an illness escalates. Should you need medical services outside the primary care office, your medical home team connects you with other clinicians and facilities, all of which populate your electronic medical record that communicates to the entire group.
Non-AHP Provider Services Covered at the Tier 1 Benefit Level

• Certain services received from non-AHP providers within the Aetna/Excellus national network will be covered at the AHP/Tier 1 benefit level (e.g., optometrists, podiatrists)

• If the provider is not participating in the Aetna/Excellus National Network, claims for that provider will be paid at the Tier 3 benefit level.
Examples of Non-AHP Provider Services Covered at the Tier 1 Benefit Level

- Acupuncture
- Ambulatory Surgery Center
- Audiology
- Chest and respiratory therapy
- Chiropractic
- Dialysis
- DME
- Dentistry
- Infusion (facility and home)
- Oral Surgery/Endodontics (covered under medical)
- Optometry/Eyewear
- Inpatient/outpatient Mental Health
- Inpatient/outpatient Substance Abuse
- Midwifery
- Podiatry
- PT/OT/ST
- SNF
- Speech Pathology
- Urgent Care
Non-AHP Provider Services Covered at the Tier 1 Benefit Level

• The link below provides a complete list of non-AHP provider services that would be covered at the Tier 1 benefit level:

http://rochester.edu/working/hr/benefits/library/2015_Benefit_Level_Tier_1.pdf
Get to Know AHP

Is your doctor in the AHP network?
The AHP web site at www.ahpnetwork.com has a searchable list of all participating providers. Remember...the list is growing!

*If your physician isn’t listed, call the office and ask if they are joining.*

Need help finding an AHP provider?
The AHP Call Center (585-784-8855) can help locate providers and answer questions about the network.

AHP will be an integrated component of the University’s wellness programs, all geared towards helping you be healthier.
Questions?