



ACCIDENT & HEALTH

IMPORTANT INFORMATION: Travel and Medical Assistance Provider

When traveling for business or pleasure*, you can now feel confident that you are in safe hands if an emergency arises. Chubb partners with Europ Assistance, a leading global medical assistance provider, to give you 24/7 access to medical and travel assistance services around the world.

With medical assistance services from Europ Assistance, help is only a phone call away. Europ Assistance has a local presence in 200 countries and territories worldwide, including 39 assistance centers staffed with multilingual assistance coordinators, case managers, and medical staff.

If you are insured and need to locate medical care, Europ Assistance is available for timely help anywhere around the world. Europ Assistance provides the following services worldwide:

Medical Assistance Services:

- Medical provider search and referrals to help find hospitals and doctors in a given locale
- Medical monitoring of treatment
- Facilitation of medical payment
- Coordination of medication

Medical Evacuation and Repatriation Services:

- Emergency medical evacuations and medically-necessary repatriation
- Coordinate transportation to join a hospitalized family member
- Dependent children/traveling companion assistance

*Please note, while Europ Assistance worldwide assistance services are available for business or pleasure travel, your specific accident coverage through Chubb may only insure you for business travel. Please familiarize yourself with your insurance benefits before departing on any trip.

Europ Assistance Contact Information

Toll free in the U.S. or Canada: 1 (888) 987-5920 • From other international locations, call collect: 1 (240) 330-1571

Travel Risk Intelligence Portal

As part of your Chubb insurance solution, insureds can access Europ Assistance's website that features information and tools to support travelers before and during their travel excursions. The site contains real-time destination-based health, security and travel-related information including:



- Country and city risk ratings and profiles
- Health, medical, safety and security reports per locale
- Information on business conduct, transportation, holidays, currency exchange rates, etc.
- Mitigation tips and consulate contacts
- News and real-time security alerts
- General travel information

The Europ Assistance portal also includes useful tools to help minimize the inconvenience associated with international travel and support travelers in an emergency, such as translators for drugs and medical terms.

Access the portal:

Go to the URL listed below to access Europ Assistance's portal and click on the "Sign Up Now" link in the gray **Log In** box. Use your **Group ID** and **Activation Code** to fill out the registration information. Once registered, an automated e-mail will be sent to confirm your registration. Follow the link in this email to complete your registration. You can now access the Europ Assistance portal site at any time using your new login and password.

URL: www.chubb.com/travelhelp/eb • Group ID: **N2CHUEB** Activation Code: **20130503**

 <p>Travel and Medical Assistance Provider</p> <p>Available to help 24/7</p> <p>UNIVERSITY OF ROCHESTER Policyholder Name</p> <hr/> <p>6400-21-89 Policy Number</p> <hr/> <p>07/01/2015 Policy Effective Date</p> <hr/> <p>Call 1 (888) 987-5920 from the U.S. and Canada. From other international locations, call collect: 1 (240) 330-1571</p> 	<p>Travel Risk Intelligence Portal access: www.chubb.com/travelhelp/eb</p> <p>For first time activation, use the below codes for initial registration: Group ID: N2CHUEB Activation Code: 20130503</p> <p><i>In the event of a life threatening emergency, please first call the local emergency authorities to receive immediate assistance, and then contact Europ Assistance.</i></p>
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Chubb refers to the insurers of the Chubb Group of Insurance Companies. Not all insurers do business in all jurisdictions. This literature is descriptive only. Actual coverage is subject to the language of the policies as issued. Whether or to what extent a particular loss is covered depends on the facts and circumstances of the loss and the actual coverage of the policy as issued. Chubb, Box 1615, Warren, NJ 07061-1615. Chubb Group of Insurance Companies • www.chubb.com