

*I did not set up email authentication when I established my authenticator app. How do I set up email authentication after-the-fact?*

If you wish to set up an authenticator app after-the-fact, you will need ask your student to submit a request to the IT Helpdesk for an Authenticator App reset. This will allow you to set up Email Authentication and will require you to set up a new Authenticator App account. As such, you will need to delete the initial Workday account associated with your Authenticator App and start over.