

*I am a faculty or staff member of the University of Rochester or the URMC medical system, and I can log into the system but cannot see my student's information?*

Be sure you are using the username assigned to you to log into UR Student. This will likely be your first initial and last name (e.g., jrochester) and NOT your NETID (e.g., JROCHES2). If you log in using your NETID and password, you will be logged into the UR Financials system. You cannot get to UR Student using that login information. You would need to log out and log back in using the UR Student username & password.