

My authenticator app is displaying instructions in a different language.

This is a common issue with the Duo Mobile application when using the app with an Apple iOS version older than version 16.0. To correct this problem, you will need to update your iOS to the latest available version. If your phone no longer supports updates, you will continue to have the language issue until you are able to upgrade.

Alternatively, you can download a different authenticator and follow the directions in the “I did not set up an authenticator app when I established my email authentication. How do I set up an authenticator app after-the-fact?” section above.