

# Checking the Warranty on a Macintosh

## Determine your Serial Number



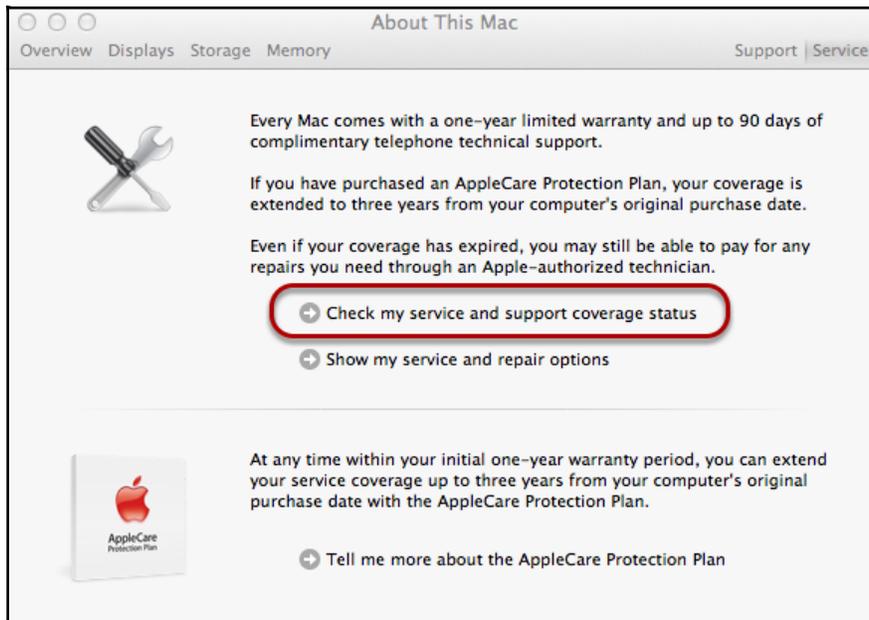
- Click on the **Apple Menu**
- Click on "**About this Mac**"
- Click on "**More Info...**"
- If you are running Mac OS X 10.7 or Higher, continue on. If not, skip to the Mac OS X 10.6 and earlier section.

## Mac OS 10.7 and Higher



Your Serial Number, is listed on the About This Mac. Many of Apple's Service options require your serial number.

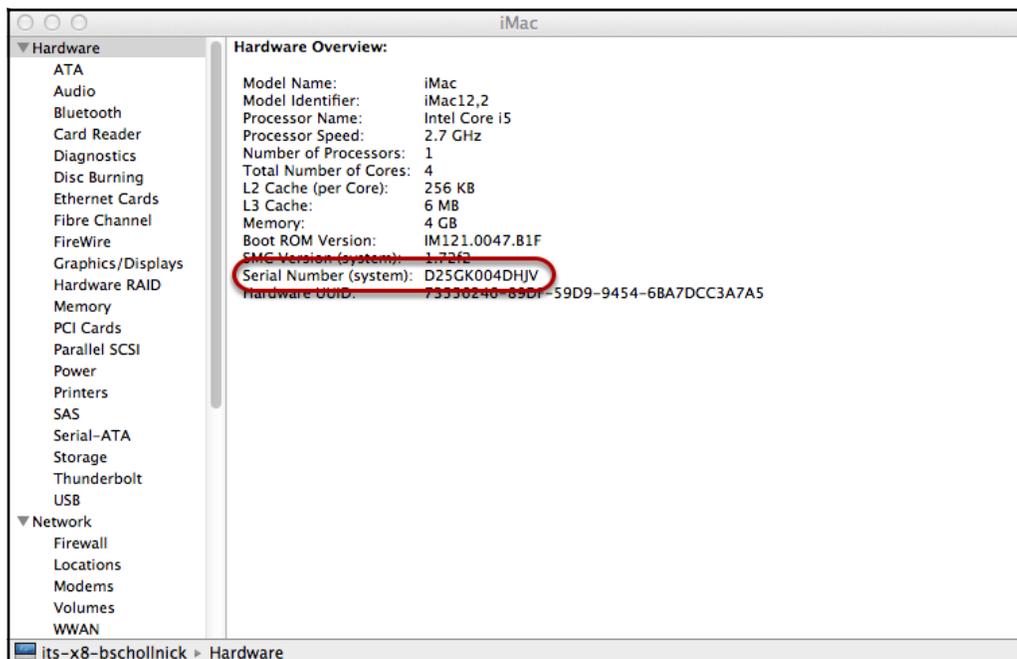
- Click on the Service Tab



- Click on "**Check my service and support coverage status**"
- Click "**Allow**" on the Pop-up to allow your serial number to be sent to Apple
- A Web Browser will open, giving details on your Macintosh's warranty.

If Apple indicates that "**you need to validate your product's purchase date**", then you will need to have a copy of your receipt for servicing. **This does not mean that your warranty has expired**, this means that Apple does not have accurate information on when your system was purchased.

## Mac OS X 10.6 or earlier



- Copy your Serial Number to the Clipboard
- Open a Web Browser and go to <http://www.apple.com/support>
- In the Other Resources box, click on "[Check your Service & Support coverage](#)".

- Paste or Type in your Serial Number and click on the Continue Button.
- Apple will then return Information on your system's warranty.

If Apple indicates that "**you need to validate your product's purchase date**", then you will need to have a copy of your receipt for servicing. **This does not mean that your warranty has expired**, this means that Apple does not have accurate information on when your system was purchased.

## Authors and Revisions

### Authors

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### Revisions

- Initial Revision (6/12/2013)
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