



When you see this pop-up on the scanner panel:

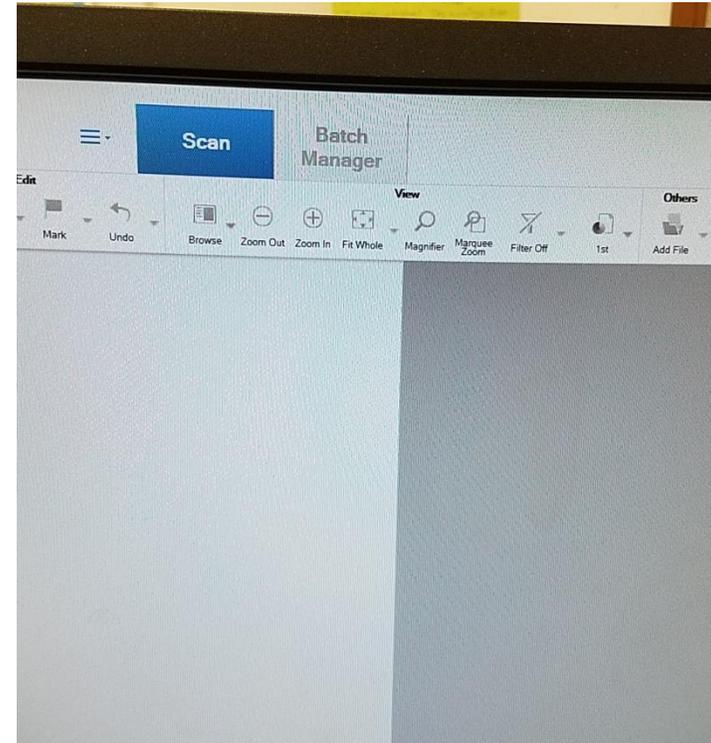
J8:01 or J4:01
Error.....
Sensor(s) dirty
Clean the Pick Sensor.

Do the following:

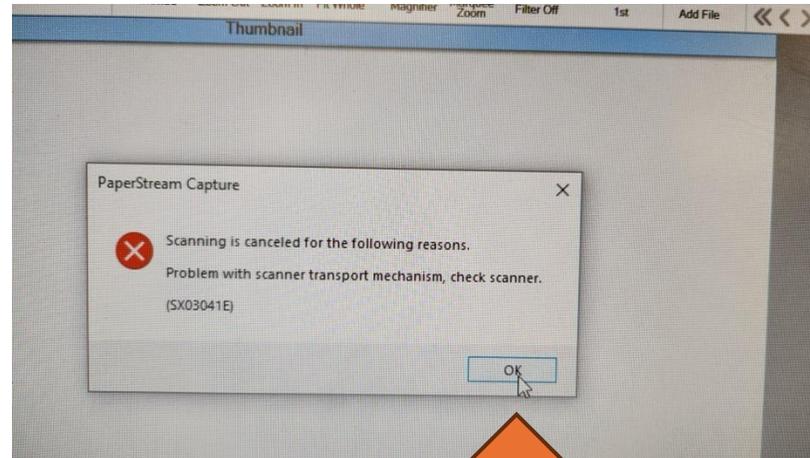
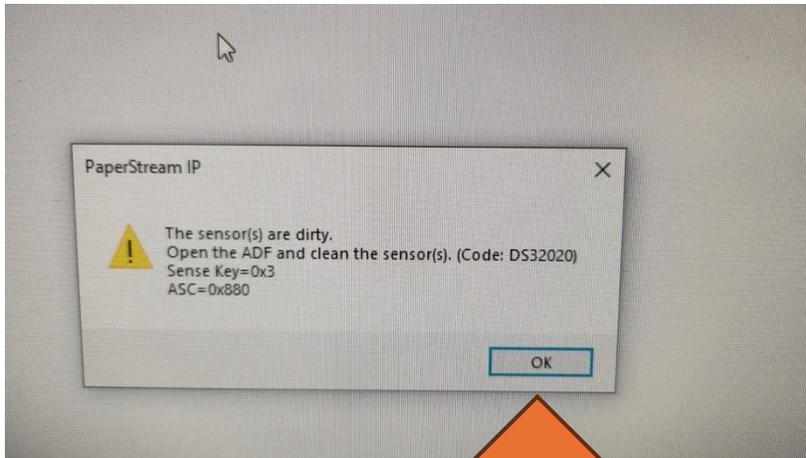
1.) Click the Stop/Clear button on the scanner control panel



2.) Then, click Scan on the PC



Two more error message pop-up,
click “OK” on each dialog box to close



Then click the Scan button

This will start the scan and clear the error message from the scanner

