

# product features: Pro+

## Comprehensive monitoring and alerts

Our proprietary monitoring platform detects high-risk activity to provide rapid alerts, so you can detect fraud at its earliest sign, enabling quick restoration for minimal damage and stress.

## Allstate Security Pro®

We provide real-time, personalized content about heightened security risks. Alerts leverage internal data to inform you about emerging threats, how they may affect users, and what steps you can take to better protect yourself.

## High-risk transaction monitoring

We send alerts for non-credit-based activity that could indicate fraud, such as a wire transfer or an electronic document signature that matches your information.

## Financial transaction monitoring

Alerts triggered from sources such as bank accounts, thresholds, credit and debit cards, 401(k)s, and other investment accounts help you take control of your finances.

## Unemployment fraud center with dedicated support

Our unemployment fraud center ensures that victims have the tools and support they need for a quicker and easier resolution of their case, saving time and stress. Our dedicated specialists are available 24/7 to help you unravel unemployment fraud.

## IP address monitoring

We look for malicious use of your IP addresses. IP addresses may contribute to a profile of an individual, which — if compromised — can lead to identity theft.

## Social media account takeover monitoring

Add your and your family's social media accounts and get notified of suspicious activity that could indicate hacking or account takeover. You can even add YouTube accounts and we'll monitor comments for cyberbullying, threats, and explicit content.

## Lost wallet protection

You can store critical information in your secure portal, which conveniently holds important information from credit cards, credentials, and documents. Should you lose your wallet, you'll be able to easily access and replace the contents.



## Award-winning coverage

Allstate Identity Protection is proud to have won the first ever Best in Class award for B2B identity protection service providers from Javelin Strategy & Research. The award specifically measures providers across three categories: prevention, detection, and resolution of identity theft and cybercrime.

## Stolen wallet emergency cash†

We'll reimburse you up to \$500 for cash you had in your wallet when it was lost or stolen, after providing a police report.

### KEY FEATURE

#### Dark web monitoring

In-depth monitoring goes beyond just looking out for your Social Security number. Bots and human intelligence scour closed hacker forums for compromised credentials and other personal information. Then we alert you if you have been compromised. Users can track:

- Social Security number
- Driver's license number
- Email address
- Medical ID number
- Usernames and passwords
- IP address
- Credit card numbers
- Gamer credentials
- Debit card numbers

#### Robocall blocker

Robocalls persist, despite the Do Not Call Registry and regulatory restrictions. These calls can pose a risk to you and your elderly family members, as many are scams with the goal of soliciting personal information or money. The robocall blocker can help intercept scam and telemarketing calls before they reach our participants.

#### Ad blocker

Members can set up automated blocking for unwanted advertisements, prevent data gathering by online trackers, and whitelist websites they trust.

### KEY FEATURE

#### Up to \$1 million identity theft expense & stolen fund reimbursement†

If you fall victim to fraud, we will reimburse many of your fraud-related out-of-pocket costs. Get expense reimbursement for home title fraud and professional fraud. And we'll reimburse stolen funds from:

- Employee HSA, 401(k), 403(b), and other investment accounts that traditional banks may not cover
- SBA loans
- Unemployment benefits

Allstate Identity Protection will even reimburse stolen tax return refunds.

### ENHANCED FEATURES FOR 2023

#### Fraud resolution tracker

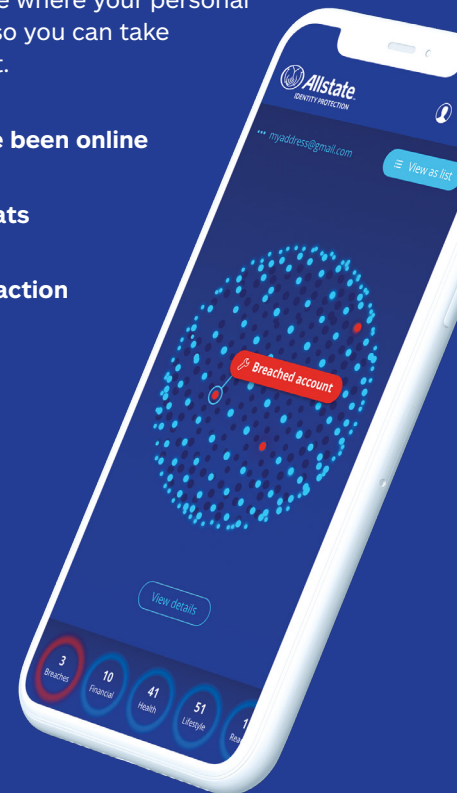
Our new Fraud Resolution Tracker makes it easy for users to see their case status, communicate and share documents securely, and facilitate faster resolutions.

### ONLY FROM ALLSTATE

#### Allstate Digital Footprint<sup>SM</sup>

The internet knows a lot about you, but it doesn't have to. Now, you can see where your personal information lives online, so you can take action and help protect it.

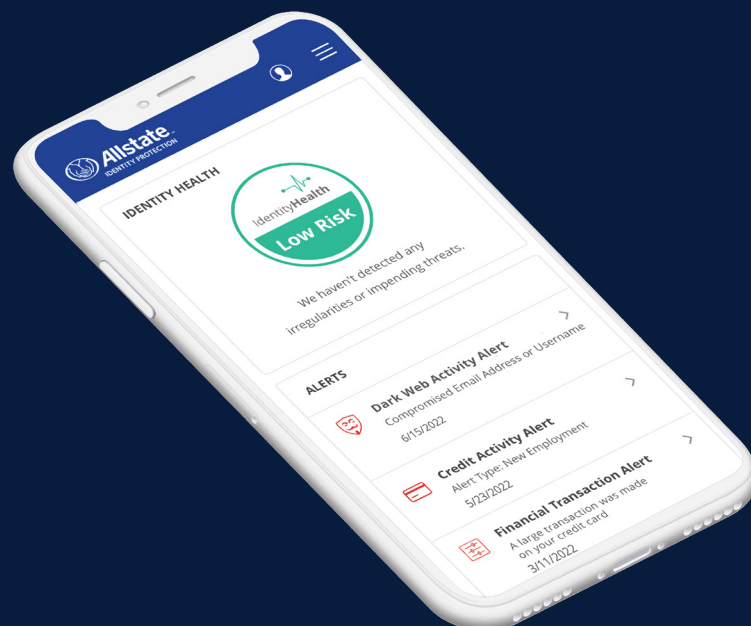
- ✓ Track where you've been online
- ✓ Spot possible threats
- ✓ Learn how to take action



### ENHANCED FEATURES FOR 2023

#### Identity Health Status

See a snapshot of your identity health and risk level with our unique tool viewable within the Allstate Identity Protection portal. Get monthly status updates using our enhanced algorithm and deep analytics to spot fraud trends and alert you while you're still one step ahead.



### **Solicitation reduction**

We aid you in opting in or out of the National Do Not Call Registry, credit offers, and reducing junk mail.

### **Credit monitoring and alerts**

We alert for transactions like new inquiries, accounts in collections, new accounts, and bankruptcy filings. We also provide credit monitoring from all three bureaus, which may make spotting and resolving fraud faster and easier.

### **Data breach notifications**

We send alerts every time there's a data breach affecting you directly so you can take action immediately.

### **Credit assistance**

Our in-house experts will help you freeze your credit files with the major credit bureaus. You can even dispute credit report items from your portal.

### **Sex offender notifications**

If a sex offender is registered in a nearby area, we'll notify you and provide a photo and physical description.

### **Mobile app**

Access the entire Allstate Identity Protection portal on the go! Available for iOS and Android.

## **ENHANCED FEATURES FOR 2023**

### **Family protection and monitoring<sup>Δ</sup>**

Our suite of family digital safety tools helps you manage and protect your children's online lives by monitoring over 30 of the most popular apps and social media platforms, including direct messages and communications. Plus:

- Set healthy screen time limits
- Track device locations so you know where they are without asking
- Filter or block specific websites
- Detects signs of cyberbullying, drug use, predators, violence, and more

## **ENHANCED FEATURES FOR 2023**

### **Family coverage, including parents, in-laws, and grandparents age 65+<sup>Δ</sup>**

Our generous definition of family covers everyone that's "under roof and wallet." If they are dependent on you financially or live under your roof, they're covered.

## **ENHANCED FEATURES FOR 2023**

### **Elder Fraud Center**

Safeguard older family members from threats to their finances and identity. Our Elder Fraud Center is a helpful resource hub built specifically for seniors, their families, and caretakers to easily understand and protect against scams or threats. Additionally, our Identity Specialists can provide customized care for older family members to identify and resolve scams or fraud, as well as create a plan together for proactive protection.

## **BEST-IN-CLASS FEATURE**

### **Best-in-class customer care**

Should fraud or identity theft occur, in-house experts are available 24/7 to fully restore compromised identities, even if the fraud or identity theft occurred prior to enrollment. Our expert team is highly trained and certified to handle and remediate every type of identity fraud case. When resolving complex cases of identity theft, our satisfaction score is an industry-leading 99%. We fully manage participants' restoration cases, helping them save time, money, and stress.

## **ENHANCED FEATURES FOR 2023**

### **Help Center**

We've improved our web portal and mobile app to include an interactive help center so members can quickly get answers to their questions with clear definitions, easy-to-follow instructions, plus proactive guides to help protect themselves.

### **24/7 U.S.-based customer care center**

We believe customer care is an essential part of our team. Our support center is located directly in our corporate headquarters, and our customer care team is available 24/7.

Product may be updated or modified prior to availability. Certain features require additional activation.

<sup>Δ</sup> Only available with a family plan. Ability to enroll in family plans is dependent on enrollment method. Allstate Identity Protection's coverage definition can be aligned with client's benefits eligibility. Contact your Allstate Identity Protection representative for more details.

<sup>†</sup> Identity theft insurance covering expense and stolen funds reimbursement is underwritten by American Bankers Insurance Company of Florida, an Assurant company. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Allstate Identity Protection is offered and serviced by InfoArmor, Inc., a subsidiary of The Allstate Corporation.