Research Administration: A New Opportunity for Grants Management



RAMC: October 29, 2020



Thank you RAMC!









Agenda

- Timeline/Award Freeze
- Progress since September
- Grants: Key Changes/Process Flows
- IORA Super User Update
- Training Plans
- Transition and Go-Live Activities
- RAMC Next Steps
- Demonstration of the Advance Account (formerly contingent account) process in IORA (time permitting)





Timeline

Award "freeze"



Support & Continuous Improvement

Communications and Change Management Activities

Engagement of UR Community

Award Freeze Period Mid-December – Go-Live



Please send Awards and Award Modifications into ORPA before mid-December or hold until after go-live

- Freeze does not apply to Proposals only new Awards and Award modifications
- Proposals will continue to be entered into COEUS until go-live
- COGNOS data will still be available during this freeze period



Progress since September



Unfunded Agreements Is Live in IORA!

- Communications via Research Connections, ORPA-L, targeted emails to RAMC, Ancillary Reviewers, Agreements Users, Executive Committee, Advisory Committee
- Trained 110+ faculty and staff on new IORA Agreements module: instructor-led live (Zoom) training, job aids, videos and comprehensive user guide
- Positive training survey results
- Have processed 80+ unfunded agreements in IORA since go-live

"It was great to see the system, it looks very user friendly. I am confident that I could successfully utilize the system."

- Training attendee

"IORA was great – really intuitive, easy to use. Looking forward to the grants module!"

- UR Department Administrator



Grants Progress

- Met with AS&E Chairs (at CDC) in October to share IORA status/plans
- Building integrations with Workday
- Designing Day-1 Reports
- Continuing data migrations
- Finalizing business processes
- Working on training materials/videos
- Finalized budget categories for award reconciliation





Grants: Key Changes/ Process Flows



Key Change: No Paper Sign-off Form

- When comparing IORA to our current processes, think of the smart form questions within IORA as simply replacing our current paper sign-off form. You're still providing the same information (and in some cases, less!), but you'll do it in IORA.
- IORA replaces COEUS and is the source of record for proposals and agreements





Key Change: Awards & Sub-Awards

- Paper Notice of Award (NOA) is replaced by Award details in IORA
- For sub-awards, answer questions in IORA and upload any supporting documentation (such as a SOW). No longer need to send a set of documents to ORPA to prepare sub-award.
- Ability to budget dollars per anticipated need in most cases
- Post-Award communication all in one common place (IORA)



Key Change: Approvals in IORA

Current State

University Proposal Sign-Off Form currently requires up to 8 categories of approvals, dependent upon resource utilization

Decision

Leadership agreed that after-the-fact reporting for <u>non-</u> <u>submitting</u> Department Chairs would suffice and agreed that this would be beneficial

Future State

Single monthly report of all proposals in the pipeline that utilize resources or their faculty's effort, rather than approving the proposal during signoff

Note:

Notifications will be sent to those who are named on proposals for their awareness





Process Flow: Types of Funding Proposals: Submission is via IORA System-to-System (S2S) Using SF424



Super User Updates



Thank you IORA Super Users!







Business Process Team

Examples of decisions/discussions in progress:

- Budget categories/switching from Work Day object classes to spend categories and finalizing the number of spend categories
- PI Certification process
- Contingent Account (Advance Account) request and navigating process
- Department sign-off process





Testing Team

 Test approach focuses on reallife scenarios and examples from various department administrators

- Using Jira to log defects
- Identifying training/Help Text opportunities





Communications Team

 Documenting actions/participating in sub-team discussions

 Reviewing communications





Training Team

Discussing training approach – short videos, user guides, job aids, virtual instructor-led training (Dec/Jan)

Identifying key training topics such as:

- Indirect cost share
- Help Text
- Key points to emphasize in training
- Finding current awards in IORA on Day-1, including amendments, NCEs, prior approvals, just in time, etc.



Training Approach

- Utilizing Huron videos where possible
- Quick Tips and User Guides
- Instructor-led training offered in December and January (recorded)
 - Would like people who plan to submit proposals between January – March to sign up first
 - Planning for post-go live office hours



Transition & Go-Live



- Continue engagement & communications (AS&E CDC, Institutional Reporting Team, PIs, RAMC, Super Users, Research Compliance Committee, etc.)
- Communicate to Research Community (from Rick Waugh and Steve Dewhurst) & hold virtual PI event in November
- Offer instructor-led training and training materials
- Planning development of "preview site" for practicing proposal development post-go live



RAMC: Next Steps



- Share information with your departments, encourage them to attend PI event
- Talk to faculty about what proposals they think they'll have in the January – March timeframe (we will be sending you a survey to capture this information in a couple weeks)
- Be sure to get Awards and sub-awards to ORPA before mid-December

We will meet again in November/December timeframe



Demo of Advanced Account

Formerly "contingent account"



Thank you! Questions?



We need you!



You play a critical role in success and change!

NIVERSIT



Share your ideas with us.



Stay involved & informed. We will reconvene again in October.

OUR

TTERS.



Communicate with your colleagues, faculty and us!



Recognize this is a big change and will take time to adjust.



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IORA Project Website: <u>rochester.edu/iora-project/grants/</u> Email the team: <u>iora@Rochester.edu</u>

Invite us to your department meetings!

