Questions?
585-288-1700
myRTS.com/Contact-Us
Visit an RTS Transit Center Info Desk
Customer Service Hours
May 10 - May 23, 2021: 5am to Midnight, 7 days/week
May 24, 2021 and beyond: 6am to 7pm, 7 days/week
Para atención en español, por favor llamar al (585) 288-1700

RTS Connect Fares
Frequent, Local, Crosstown/Suburban and Commuter Routes

<table>
<thead>
<tr>
<th></th>
<th>Adults</th>
<th>Reduced Fares</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$1.00</td>
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RTS On Demand Fares
One ride within one On Demand Zone

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<tbody>
<tr>
<td>to/from RTS bus stop or Connection Hub</td>
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<tr>
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Reduced Fares:
- Children age 6 - 11
- Seniors age 65 and above
- People with disabilities

Customers receiving reduced fares may be asked to show a government-issued ID or Medicare card when boarding.

Unlimited Fares with RTS Go
RTS Connect routes and/or On Demand service. Must use RTS Go card or app (regular fare is applied until this maximum amount is reached).

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<tr>
<td>31-Day</td>
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<td>$28</td>
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Children
Children age 5 and under ride free (limit 3 per adult).
Children age 10 and under must be accompanied by an adult.

Veterans
Veterans ride free on all RTS Connect routes and On Demand service. To receive free service, veterans are required to use the Veterans Outreach Center-issued bus pass. Visit vocroc.org/rts for details.

RTS Access Customers
RTS Access customers ride free on all RTS Connect routes and On Demand service. RTS Access customers are required to show their RTS Access ID card.

Downtown Rochester

RTS Transit Center
All Local and Frequent Routes begin or end at the RTS Transit Center

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