One Week Live, vol. 10

This bulletin has been designed to help you prepare for UR Student user activities as the system is prepared for production use. A copy of all UR Student Newsletters will be located on the UR Student Project Newsletter page. Our next update will be provided Friday, March 6th.

OVERALL PROJECT STATUS

- Curriculum Management - Live (December 2019)
- Records & Advising - Live (February 2020)
- Student Finance - In E2E Testing; go-live July 1, 2020

AT THE END OF WEEK 1

- The Registrars and administrative offices in the schools continue to work through catch-up transactions, data cleanup and getting comfortable with UR Student.
- The support team worked through and resolved 153 service requests this week. Roughly 100 requests are still in the queue and we expect that the queue will continue to grow as use of the system expands.
- Service requests include requests for changes (provisioning new users, changes to security, changes to cohort settings, etc.) as well as reports of issues that need troubleshooting and resolution.
- New students brought into UR Student included 182 students processed via integrations from Admissions systems and another 96 manually entered by the schools.
- AS&E, Eastman and Warner are working to finalize their curriculum for Fall 2020 so they can publish their schedule in early March.

TRAINING

- As a reminder, training is required for staff before you can access the system
- Training in cohort maintenance was provided this past week and Advising training has also begun and will continue through April / May.
- If you have not been able to attend training but need access to the system, please contact your Project Champion

HELPFUL LINKS

UR Student project site - http://www.rochester.edu/urstudent/project
UR Student Service page - http://tech.rochester.edu/services/urstudent
Need Help? Call 275-2000, Option 5 or submit a Service Request at www.rochester.edu/urstudent/help

This communication is going out to the Student Systems Steering Committee, UR Student Project Team, Project Champions, Special Interest Groups, anyone who subscribed to the UR Student newsletter on our project website and anyone who has attended the Course Management, Records/ Registrar, or Viewing Academic Information Using UR Student training.

Thank you,

UR Student Team

For Newsletter questions or feedback, contact us!
http://www.rochester.edu/urstudent/project/contact-us/