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WELCOME
Laurel Contomanolis, Executive Director, welcomes all incoming and returning graduate students living in Graduate and Family Housing.

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COMMUNITY CONNECTIONS
Learn about your graduate housing community, campus resources, as well as what the City of Rochester offers both in resources and destinations.

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STUDENT CONDUCT - HOUSING POLICIES AND PROCEDURES
Residents are required to familiarize themselves with both University and Graduate Housing guidelines.

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GRADUATE LIFE
Discover specific events going on in your housing community, as well as, campus-wide programming offered to all University of Rochester graduate students.
Susan B. Anthony Hall - Both the Central Residential Life & Housing Services Office (020 Gates) and the Graduate and Family Housing Office (104 Morgan) are located in this building. In addition to this, the I.D. Card office is located in this building.
Saunders Research Bldg. is often used by our Graduate Community Assistant (GCA) staff to host meetings and events for the University Park community.
Whipple Park Community Room is located in the basement of 231 Quinby RD. apartments. This space is available to all residents upon reservation and is often used by our Graduate Community Assistant (GCA) staff to host meetings and events for the University Park community.
Dear Graduate Resident,

Welcome to the University of Rochester Graduate Housing community!

The Graduate Resident Handbook is intended to be a resource for you throughout your time here at the University of Rochester. You will find information on the specific community you live in, various campus resources, as well as the City of Rochester.

Both the University Apartment and Off Campus Living Offices are located in the Office for Residential Life & Housing Services, 020 Gates Wing of Susan B. Anthony Hall.

Assistance is available from 8:30 a.m. to 5 p.m. Monday through Friday. Please do not hesitate to call upon us at any time.

Sincerely,

**Laurel F. Contomanolis**

Executive Director,
Residential Life & Housing Services
Welcome to the Graduate Housing Community. The following pages will be filled with helpful tips and information on both campus and the City of Rochester resources relevant to you as a graduate resident.

There are many ways to stay connected to what's going on in your area, the campus, as well as to the city of Rochester. Here are the essentials to learning more about graduate housing:

Office of Residential Life & Housing:
www.rochester.edu/reslife/graduate/index.html

Graduate Housing Community Site:
www.blogs.rochester.edu/urgraduatehousing/

Whipple Park Facebook Page:
www.facebook.com/WhippleParkUR/

University Park Facebook Page:
www.facebook.com/UniversityParkUR/

Goler House Facebook Page:
www.facebook.com/GolerHouseUR/

The community site will enable you to sign-up to receive our monthly newsletter, submit an online maintenance request and connect you to other community resources. The best way to connect with residents in your area and what's going on is through Facebook.
GRADUATE COMMUNITIES

Whipple Park (WPK)
Area Office
- Hours: Monday - Friday | 8a.m. - 12p.m. (Lunch) 12:30p.m. - 4p.m.
- Phone Number: (585) 424-4510
- Email: office@wpmanagedbyrmi.com
- Services Provided: Manage Lease Agreements; Rental Fees, Community Notices; Maintenance; Community Room Reservations

Graduate Community Assistants (GCAs)
Have a question? Want to know what's going on in your area? I can be reached at: whippleparkgca@reslife.rochester.edu

University Park (UPK)
Area Office
- Hours: Monday - Friday | 8a.m. - 12p.m. (Lunch) 12:30p.m. - 4p.m.
- Phone Number: (585) 271-7604
- Email: office@upmanagedbyrmi.com
- Services Provided: Manage Lease Agreements; Rental Fees, Community Notices; Maintenance

Graduate Community Assistants (GCAs)
Have a question? Want to know what's going on in your area? I can be reached at: universityparkgca@reslife.rochester.edu

Goler House (Goler)
Area Office
- Hours: Monday - Friday | 8a.m. - 12:30p.m. (Lunch) 1p.m. - 4:30p.m.
- Phone Number: (585) 461-9440
- Email: office@ghmanagedbyrmi.com
- Services Provided: Manage Lease Agreements; Rental Fees, Community Notices; Maintenance

Graduate Community Assistants (GCAs)
Have a question? Want to know what's going on in your area? I can be reached at: golerhousegca@reslife.rochester.edu

TIPS: When leaving a voicemail over the phone be sure to include: date, time, name, and phone number!
CAMPUS RESOURCES

Parking and Transportation Office

- Hours: Monday 8:30a.m. - 4:45p.m. | Tuesday - Friday | 8a.m. - 4:15p.m.
- Phone Number: (585) 275-4524
- Email: parking@rochester.edu
- Services Provided: Shuttle Schedule, SAFE Ride, Pango Mobile Parking, Zip Car, Bike Storage, Register for Visitor Parking; Pay for parking tickets;

Summer Bus Schedule: Every summer there is a revised schedule and you will want to check the website for any changes. Rides are still free with Campus ID

Where's My Shuttle? University shuttles are outfitted with real-time tracking equipment. Simply download the free smartphone app to see the buses on a map.

Goler House/Whipple Park Shuttle Service: Transportation will be provided to Goler House residents to and from parking at Whipple Park. This service is free with valid ID. A sticker affixed to resident ID’s will be distributed to all Goler House residents and provide access to the transportation service. The shuttle can be accessed by calling 585-275-7433 (5-RIDE). Please let the dispatcher know your pick-up location in the parking lot when you call.
CAMPUS RESOURCES

**Bursar's Office**
- Address: 330 Meliora Hall (River Campus) | Student Services Center, G-7644 (Medical)
- Hours: M, T, R, F | 8:30a.m. - 4:30pm Wednesday | 9:30 - 4:30pm
- Phone Number: (585) 275-3931 (River) | (585) 275-4672 (Medical)
- Email: bursar@admin.rochester.edu
- Services Provided: Billing; Tuition payments; Wire Transfers

**Customer Service Center/ I.D. Office**
- Address: First Floor Susan B Anthony Hall (River Campus)
- Hours: Monday - Friday | 10a.m. - 7p.m. Saturday | 10a.m. - 2p.m.
- Summer Hours: Monday - Friday | 10a.m. - 4p.m.
- Phone Number: (585) 275-3975
- Email: bursar@admin.rochester.edu
- Services Provided: ID cards; Dining plan enrollment/modification; UROs account deposits; OneCard inquiries
- Card Loss or Damage: If you lose your ID card, please call the ID Office immediately to have it deactivated or you may deactivate your card online at learn.rochester.edu. You also need to call Public Safety at 585-275-3333 to report the incident and request to have your account suspended. There is a $15.00 charge to replace lost cards.

**Campus Mail Center**
- Address: Lower Level Todd Union Hall
- Hours: Monday - Friday | 9a.m. - 5p.m. Saturday | 10a.m. - 2p.m.
- Phone Number: (585) 275-7495
- Services Provided: Stamp sales; International mail shipment; Local mail shipment Express and Overnight Envelopes; Flat rate and various size cardboard boxes; Regular and Padded Envelopes

**Banking and ATM Services**
Branches of JPMorgan Chase Bank are located on the River Campus at Todd Union and at the Medical Center on the ground and first floors. Each provides full-service banking. Check cashing is provided for students who have JPMorgan Chase accounts or Advantage Federal Credit Union accounts. A branch of Advantage Federal Credit Union is located at the Medical Center, near the Crittenden Boulevard entrance.
CAMPUS RESOURCES

Center for Excellence in Teaching and Learning
- Address: 107 Lattimore Hall (River Campus)
- Hours: Monday - Friday | 9a.m. - 4pm
- Phone Number: (585) 275-9049
- Email: cetl@rochester.edu
- Services Provided: Individual and group programs for students who want to improve their study skills and excel academically. CETL also provides support for students at the dissertation writing phase who need to learn how to work in the unstructured environment faced at this stage in their program. Additionally, CETL provides support to students with disabilities.

International Services Office
- Address: 213 Morey Hall (River Campus)
- Hours: Monday - Friday | 9a.m. - 4p.m.
- Phone Number: (585) 275-2866
- Email: questions@iso.rochester.edu
- Services Provided: Immigration Status; Employment Permissions; Travel; Filing Taxes; Health Care in the U.S.; Executive Order Summaries; Newsletter

Office of Global Engagement
- Address: 275 Wallis Hall (River Campus)
- Hours: Monday - Friday | 9a.m. - 4pm
- Phone Number: (585) 273-1665
- Email: global@rochester.edu
- Services Provided: Visiting Students and Professors; Intensive English Program; International Traveler Registry; Travel Assistants Policy

Rochester Global Connections
- Address: 575 Mt. Hope Ave. (Off Campus)
- Hours: Monday - Friday | 9a.m. - 4pm
- Phone Number: (585) 275-8779
- Email: ExecDir@RochesterGlobalConnections.org
- Services Provided: Promotes international understanding and cultural exchange by connecting international students and international visitors with members of the Greater Rochester Community.
CAMPUS RESOURCES

University Counseling Center
- Address: 738 Library RD, 3rd Floor of UHS Building (River Campus)
- Hours: Monday - Thursday 8:30 a.m. - 6:00 p.m. | Friday 8:30 a.m. - 5:00 p.m.
- Phone Number: 585-275-3113
- Services Provided: Mental Health Education and Support Resources; Accommodation Requests; Resources for Transgendered Students

Center for Student Conflict Management
- Address: 500/510 Wilson Commons (River Campus)
- Hours: Monday - Friday 8:30 a.m. - 5:00 p.m.
- Phone Number: 585-275-4085
- Email: conflict.management@rochester.edu
- Services Provided: Mediation; Restorative Circles; Alcohol and Drug Education;

The CARE Network
- Address: 500/510 Wilson Commons (River Campus)
- Hours: Monday - Friday 8:30 a.m. - 5:00 p.m.
- Phone Number: 585-275-4085
- Email: CAREnetwork@rochester.edu
- Services Provided: Resources that provide education and support to Academics, Relationships, Financial, Emotional, Spiritual, etc.

Public Safety
- Hours: 24/7
- Phone Number: 585-275-3333
- Services Provided: Blue Lights; Safe-Ride; Lockout; Mental Health; Sexual Assault reporting
Rochester (ROC)
The City of Rochester is a metropolitan region situated on the southern shore of Lake Ontario is also part of New York's breathtaking Finger Lakes region. Known for its vast selection of family-oriented activities and attractions, Rochester hosts nearly two million visitors each year. The third largest city in New York State, the greater Rochester region is inhabited by a little more than one million people.

In 2010, USA Today named Rochester one of the the top-ten college towns among mid-sized metropolitan areas.

Rochester is home to two national historic landmarks open to the public, the National Susan B. Anthony Museum & House and George Eastman Museum. Adults and children are entertained in the second largest children’s museum in the U.S., at the National Museum of Play at The Strong also home to the National Toy Hall of Fame.

Transportation
- Greater Rochester International Airport
- Amtrak - Train Service
- Rochester Transit - Bus Service
- Taxi services (Many options are available for this service, including Uber and Lyft.)

Tips: 1) All Rochester-Area phone numbers begin with area code 585 (unless otherwise specified). 2) Most local businesses operate 9 am to 5 pm Monday through Friday.
THE CITY OF ROCHESTER

Weather
Depending on who you talk to some people love Rochester weather and others do not enjoy the winters but love the summers. In general, Rochester, gets 34 inches of rain per year. The US average is 39. Snowfall is 84 inches. The average US city gets 26 inches of snow per year. The number of days with any measurable precipitation is 81.

On average, there are 165 sunny days per year. The July high is around 81 degrees. The January low is 18. Sperling’s comfort index for Rochester is a 46 out of 100, where a higher score indicates a more comfortable year-around climate. The US average for the comfort index is 54. Our index is based on the total number of days annually within the comfort range of 70-80 degrees, and we also applied a penalty for days of excessive humidity. (Courtesy of http://www.bestplaces.net/climate/city/new_york/rochester)

Banks
• Bank of America: 2830 Monroe Ave.; 1-800-432-1000; www.bankofamerica.com
• Chase: 260 Crittenden Blvd. (Medical Campus); (585) 242-0354; 500 Wilson Blvd. (River Campus); (585) 275-4560; www.chase.com
• KeyBank: 1475 Mt. Hope Ave.; 1-800-539-2968; www.key.com
• Advantage Federal Credit Union: 1625 Mt Hope Ave; (585) 454-5900; (There is also an ATM at both the Medical and River Campus); www.advantagefcu.org/

Grocery
• Wegmans: 650 Hylan Dr (Across from Marketplace Mall); (585) 424-7255; 3195 Monroe Ave (Pittsford Plaza); (585) 586-6680; www.wegmans.com
• Aldi: 615 Jefferson Road; (585) 955-2534; www.aldi.us
• Tops Friendly Markets: 1900 Clinton Ave (Tops Brighton Plaza); (585) 442-2990; www.topsmarkets.com
• Abundance Food Co-Op: 571 South Avenue; (585) 454-2667; www.abundance.coop/
• African Caribbean Market: 1415 N Clinton Ave.; (585) 266-8610
• Asian Food Market: 1885 Brighton Henrietta Townline Rd.; www.asiafoodmarket.net; (585) 292-9888
• Namaste Indian Grocery: 3047 W Henrietta Rd.; (585) 424-2980
• Public Market: 280 Union St N.; (585) 428-6907
• Brighton Farmers’ Market: 1150 Winton Rd S (Brighton High School parking lot) Open Sundays from 9:00 am-1:00 pm, May-October; www.brightonfarmersmarket.org/
THE CITY OF ROCHESTER

Government
Emergency Communication Services:
- Dial 911 - This number can and should be used for emergency related issues
- Dial 311 - This number can and should be used for any non-emergency related issues, or if you are just needed to be connected to a specific government service, but do not have the contact information.

Department of Motor Vehicles:
- Location: 2199 East Henrietta Rd, Suburban Plaza
- Phone: (800) CALL-DMV or (800) 225-5368
- Website: http://www.nydmv.state.ny.us
- Services Provided: Name and address change; Identification Cards; Driving Permits; Drivers License; Car registration and titles; pay for traffic tickets

Social Security Office:
- Location: 1 HSBC Plaza, 14th Floor, 100 Chestnut St
- Phone: (800) 772-1213
- Services: Apply or replace a social security card

Pharmacy
CVS Pharmacy:
- Location: College Town
- Phone: (585) 271-5031
- Website: www.cvs.com

Rite-Aid:
- Location: College Town
- Phone: (585) 271-5031
- Website: www.cvs.com

Strong Hospital:
- Location: College Town
- Phone: (585) 271-5031
- Website: www.cvs.com

FYI: For international students, scholars, and employees, your eligibility to apply for a New York State license is tied to your program dates. Your authorized status in the U.S. must have a total duration of at least one year, AND you must have at least 6 months remaining before the current expiration date.
The University of Rochester is an institution dedicated to the discovery of knowledge through research and education. The College, in particular, is a community of people who come together in a residential learning environment to learn, teach, or work in service to these endeavors.

In addition, the Office of the Dean of Students is committed to assisting and advocating for the needs of our students. We have several policies in place to help support this mission, including policies and procedure on:

- Alcohol and Drugs
- Student Conduct
- Social Networking

Don't see the policy you're looking for? The Registrar’s Office maintains a list of other University and College policies on the Arts, Sciences, and Engineering, Simon, Medical and Dentistry, Warner, and Eastman academic sites.

**FYI: At the University of Rochester - River Campus - there are six Communal Principles we uphold in our community. They are fairness, freedom, honesty, inclusion, respect, and responsibility. We attempt to live out these values through our systems and processes and encourage you to do the same.**
Tobacco Free

ALL students, faculty, and staff are PROHIBITED FROM SMOKING inside campus buildings. The University of Rochester will be a tobacco-free campus, therefore, any use of tobacco products will be prohibited except in a designated smoke shelter. (Effective August 15, 2017)
STUDENT CODE OF CONDUCT

Overview
Students are expected to conduct themselves in a way that respects the cooperative standards of our community and accords with the University’s educational mission. This includes obeying federal, state and local laws as well as the policies listed below. Not knowing or understanding these standards and policies is not a defense or excuse. Possible violations of University standards or policies include:

Student Code of Conduct
1) Disorderly conduct is any actual or attempted conduct that threatens the health or safety of oneself or others. This includes, but is not limited to, fighting, threats, assault, or harassment. Harassment consists of any unwanted conduct that is intended to cause, or could reasonably be expected to cause, an individual or group to feel intimidated, demeaned or abused, or to fear or have concern for their personal safety.
2) Possession, distribution or use of weapons of any kind, including but not limited to firearms, BB or pellet guns, knives, bows and arrows, stun guns, paintball guns, and anything else that counts as a weapon as defined in the Weapons Policy.
3) Possession, distribution or use of any other items presenting an actual or potential threat to the safety and well-being of others (including combustible materials or other items in violation of the Fire Safety Code, available at: http://www.safety.rochester.edu/homepages/fsu_homepage.html), or tampering with fire safety apparatus or operating it for any purpose other than its intended use.
4) Any act that constitutes harassment or discrimination under federal or state laws or regulations or any violation of our Sexual Misconduct Policy or Policy Against Discrimination and Harassment.
5) Any actions (whether on or off University premises) that relate to joining, or ongoing membership in, any group and that intentionally or recklessly create a situation that could reasonably be expected to cause physical or psychological discomfort, embarrassment, or degradation, regardless of a student's willingness to participate in the activity, as described in the University Hazing Policy.
6) Any alcohol-related violation of the University Alcohol and Other Drugs Policy (Alcohol and Other Drugs Policy).
7) Any (non-alcohol) drug-related violation of the University Alcohol and Other Drugs Policy (Alcohol and Other Drugs Policy).
8) Actual or Attempted: (a) theft of the property of the University or others, and/or (b) damage to the property of the University or others.
9) Unauthorized use or misuse of or entry into property or facilities.
10) Misuse of University computers and computing systems, including copyright infringement violations, as specified in the Computer Use Policies.
11) Fraud; misrepresentation; forgery; falsification or misuse of documents, records or identification cards; or intentionally providing incomplete information in connection with an investigation into alleged policy infractions.
12) Non-cooperation with any part of the process related to addressing student misconduct, including dishonesty or failure to comply with a directive of a conduct officer or body.
13) Failure to comply with any reasonable request of a University official acting within the scope of his or her duties.
14) Any act of intimidation or retaliation intended or likely to dissuade a reasonable person from making a complaint, furnishing information, or participating in a conduct process.
15) Complicity in misconduct. Students are expected to disengage themselves from all acts of misconduct, and are expected to report serious code violations to appropriate authorities.
16) Failure to take reasonable steps to prevent a guest from violating the code of conduct.
17) Behavior that negatively impacts the normal pursuit of academic, administrative, extracurricular or personal activities, or that violates any University policies or rules.

*Hookahs are frequently associated with drug use and are not permitted on campus without approval from the Center for Student Conflict Management. Students wishing to obtain approval must bring the hookah to 510 Wilson Commons during regular business hours. If approved, the student will be given a certificate, which must accompany the hookah at all times. Any unregistered hookahs are subject to confiscation by Public Safety and/or the University Fire Marshal's Office. Students possessing unregistered hookahs will be documented for a possible policy violation.

**If a weapon is discovered, Public Safety staff will confiscate it and turn the item over to the appropriate law enforcement agency. In cases where the term "weapon" is subject to interpretation, students are expected to comply fully with Public Safety staff directives. Possession of weapons may result in arrest, and suspension or expulsion from the University.
General Guidelines

Rent
Remember to include your apartment number on the memo line of your rent check or money order. Pay your rent early to avoid late charges when traveling. Only leaseholders are allowed to pay the rent each month.

One simple way to manage your rent payments is by setting up an automatic payment through your bank and having them issue the payment directly to the office. Here are the steps to follow:

<table>
<thead>
<tr>
<th>Whipple Park Office</th>
<th>University Park Office</th>
<th>University of Rochester - Goler</th>
</tr>
</thead>
<tbody>
<tr>
<td>296 Quinby Rd.</td>
<td>300 Westmoreland Rd.</td>
<td>80 Crittenden Blvd.</td>
</tr>
<tr>
<td>Rochester, NY 14623</td>
<td>Rochester, NY 14620</td>
<td>Rochester, NY 14620</td>
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Rent is due the 1st of every month. The grace period is 5 business days, however, we urge residents to pay their rent early or on time. No CASH, DEBIT CARDS or CREDIT CARDS are accepted for payment. There is a late fee of US $5.00 per day, which includes Saturday and Sunday, beginning on the 6th of the month. The exact amount of your rent is required. Avoid late fees by paying on time.

Roommate Registration
All leaseholders are responsible to register their eligible identified roommate who agrees to share accommodations with the leaseholder. Unregistered roommates will not be able to gain access to the leaseholder’s apartment if they are locked out. During the month of October, the Graduate Housing and Family Office begins the Occupancy Verification process. All leaseholders are required to complete this process.

Noise Policy
Our expectations are that you observe quieter living hours between 10:00p.m. and 8:00a.m. each day. Please be observant of the time of day and your noise level. Courtesy hours are in effect 24 hours a day and seven days a week.
Guest Policy
You are allowed to have a guest up to 16 days each Semester (Fall/Spring). A guest can be anyone including: a family member, a peer, or a significant other. Your guest does not need to be registered with the office, however, it is your responsibility to escort your guest and you are ultimately responsible for your guest’s needs. These requirements include lock outs, maintenance concerns, and parking. Abuse of the guest policy, illegal subletting, or other thefts of services may result in a violation of your lease agreement, possible disciplinary action, or eviction.

- Rationale: The College understands that you have a right to have guests, however we also must protect the lease agreement you signed for living in Graduate Housing. Due to a high level of abuse of the lease agreement, this policy reflects the requirement you have for the safety of the community to register roommates and keep guests to a minimum during your time seeking a higher degree completion.

Fire Safety Policy
DO NOT COVER SMOKE DETECTORS. Use surge protected power strips. Avoid using candles, incense, or other open flamed items in your apartment. Many residents set off the alarms due to unattended meals and burning food. Cooking activities are a leading cause of fires and fire alarms in residential housing. Fire alarms caused by cooking late at night, during the winter months, and early mornings are not appreciated (especially by neighbors with small children). If you are new to cooking or are unfamiliar with the sensitive fire equipment, then read below for some helpful tips.

Fire Safety Tips:
- Never leave cooking activities unattended.
- Keep cooking areas clean and free of grease and oil splatter.
- Make sure the fire extinguisher in the area is appropriate for kitchen fires.
- Never use a water fire extinguisher on a grease fire.
- To learn more about Fire Safety - www.safety.rochester.edu/homepages/fsu_homepage.html

FYI: Cooking fires are the number one cause of home fires and home injuries. The leading cause of fires in the kitchen is unattended cooking. It's important to be alert to prevent cooking fires. Stay in the kitchen while you are baking, frying, grilling, boiling, or broiling food.
HOUSING POLICIES AND PROCEDURES

Lockout Policy
If you lose or misplace your key or become locked out of your apartment, the following options are available:
• Contact your Identified Roommate or Spouse.
• During normal business hours residents may come to the area office for assistance. There is no fee for this service, but residents must provide proof of identity. There will be a fee for any replacement key provided or lock change needed.
• After normal business hours, residents may contact Public Safety (585)275-3333. If available, officers will assist residents who can verify identity. There is a US $10.00 nuisance fee for this service. Residents who abuse this service will meet with the Resident Director for Graduate Housing and may face judicial consequences.

Maintenance
Need something fixed? Leaky faucet? Toilet won’t flush? Please contact the maintenance services via phone or by stopping into the office. Remember to have your apartment number and issue ready to explain. Also, be sure to give yourself plenty of time to ensure that the issue has been properly conveyed. Your politeness and patience is appreciated.

<table>
<thead>
<tr>
<th>Whipple Park Office</th>
<th>University Park Office</th>
<th>Goler House Office</th>
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</thead>
<tbody>
<tr>
<td>585-424-4510</td>
<td>585-271-7604</td>
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</table>

Mattress Sales
Due to hygiene and bed bugs, tenants are PROHIBITED from selling mattresses and bedsprings to other Graduate residents living in Goler House, University Park, and/or Whipple Park. You are encouraged to give your mattress to a local charity organization like the Red Cross, Goodwill, or the Salvation Army.

Cleanliness and Hygiene
You are expected to clean your apartment while in residence. Please be mindful to regularly clean your appliances, refrigerators, kitchen, bedrooms, bathrooms, and floors. Dirty apartments attract pests and bacteria that can affect living conditions in our community.
HOUSING POLICIES AND PROCEDURES

Thermostat (Heating and Cooling)
Please discuss regulating temperature preferences with your apartment-mates. If you go away for a long weekend, make sure to close all windows and keep the thermostat above 55 degrees to avoid broken water pipes. Close and lock your windows when you are not at home. If you are in a Townhouse and pay for your own electricity, then you will not be charged for having air conditioning. However, if you live in any apartment where electricity is included in your rent, and you install air conditioner(s), you will be charged an additional US $144.00 per air conditioner, per season. When the heat is on (October - May) keep windows closed and furniture away from radiators. Close storm windows and keep doors closed.

Pet Policy
Only small animals, confined to a cage or aquarium, are permitted. Any animal that poses a sanitation issue or safety hazard is not permitted. DOGS and CATS are expressly PROHIBITED. Residents in violation of this policy will be given one month to correct the violation. The University will perform an unannounced inspection. If the resident is still in violation or there are subsequent violations, the resident will be served notice of forfeiture of security deposit and termination of the lease.

Walls and Structure
Residential Life and Housing Services has a firm and uniform policy prohibiting the use of nails or thumb tacks to hang posters or pictures in student rooms. Please use 3M Command Strips, poster putty, or blue masking tape (commonly known as painter’s masking tape) to hang posters or pictures on walls. DO NOT use nails, screws, or thumb tacks. In the past, many residential buildings commonly used asbestos as a fire retardant, insulation, and sound dampening in building materials. We do not know all the places asbestos may be in our buildings, but we do not want the walls disturbed. It is common knowledge that if the walls and structures are left undisturbed, the asbestos poses no threat to health. Cutting, drilling, or puncturing into the wall with a nail or screw can potentially release asbestos fibers into the air if they are present. Larger disturbances (a large hole punched in a wall) can potentially require an abatement process and tenants may need to be relocated.
Area Specific Guidelines - Whipple Park

Bathroom Supplies
You are required to purchase a shower curtain upon moving in. Please do not use the shower without one. You will be responsible for damage to the apt due to water on the bathroom floor. You can find shower curtains for less than US $5.00 at local department stores.

Outdoor Furniture/Equipment
Grills, chairs, children’s toys, etc. -- Please keep all personal belongings in your apartment or on your back porch. These yards and playgrounds need regular upkeep which includes mowing, fertilizing, and weeding. Keeping your respected are clean will assure the apartment complex is kept looking nice and help lessen damage or theft of toys.

Bicycle Storage
All bicycles should be secured to the racks provided at each building or kept inside apartments. Bicycles will be confiscated that are chained to trees, light posts, or to anything in the sidewalk.

Community Garden
If you are interested in registering for a plot in the Community Garden, located at Whipple Park, contact the Graduate Housing office at (585) 276-7875 for more information. You must be a leaseholder to register for a plot. These spaces are for gardening only and not storage spaces.

Laundry
Like any apartment complex, be respectful of others and watch your usage. These are coin-operated machines and use quarters (US $0.25). Report any broken machines to the Area office. The laundry units are located in the area office building.
Recycling and Waste
The expectation for the University and our Graduate Housing communities is that we uphold sustainable practices - recycle, reuse, reduce. Please take the time to sort out your recyclables from your waste. Place all garbage inside the designated green containers and recycling in the designated blue containers. Please DO NOT LEAVE recyclables or waste outside of the designated containers for others to clean up.

Parking Policy
ALL VEHICLES must hold parking permits. Bring your license to the office to receive your permit. You must also utilize roads and parking lots for deliveries and moving in. DO NOT DRIVE ON GRASS. Please make your guests aware of appropriate places to park: Weekdays after 7:00 p.m. and before 7:30 a.m. During the weekends all lots are open, meaning no one should be ticketed unless they are breaking a parking policy such as parking in a non-parking spot.
Area Specific Guidelines - University Park

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All bicycles should be secured to the racks provided at each building or kept inside apartments. Bicycles will be confiscated that are chained to trees, light posts, or to anything in the sidewalk.

Community Garden
If you are interested in registering for a plot in the Community Garden, located at Whipple Park, contact the Graduate Housing office at (585) 276-7875 for more information. You must be a leaseholder to register for a plot. These spaces are for gardening only and not storage spaces.

Laundry
Like any apartment complex, be respectful of others and watch your usage. These are coin-operated machines and use quarters (US $0.25). Report any broken machines to the Area office. The laundry units are attached to the area office building.
Recycling and Waste
The expectation for the University and our Graduate Housing communities is that we uphold sustainable practices—recycle, reuse, reduce. Please take the time to sort out your recyclables from your waste. Place all garbage inside the designated green containers and recycling in the designated blue containers. Please DO NOT LEAVE recyclables or waste outside of the designated containers for others to clean up.

Parking Policy
ALL VEHICLES must hold parking permits. Please bring your license to the office to receive your permit. You must also utilize roads and parking lots for deliveries and moving in. DO NOT DRIVE ON GRASS. Please make your guests aware of appropriate places to park: Weekdays after 7:00 p.m. and before 7:30 a.m. guests may use the lot to visit you. During the weekends all lots are open, meaning that no one should be ticketed unless they are breaking a parking policy such as parking in a non-parking spot.
HOUSING POLICIES AND PROCEDURES

Area Specific Guidelines - Goler House

Balconies and Elevators
Balconies are open to residents during the warmer weather. Usually starting on June 1st the residents can access the balconies with their apartment key. Smoking and open flames (grills) are prohibited on the balconies. While occupying the elevators you are to not exceed the weight limit restrictions. In general you should be mindful of how you treat these spaces. If you find that something may not be working properly please contact maintenance immediately.

Bicycle Storage
All bicycles should be secured to the racks provided at each building or kept inside apartments. Bicycles will be confiscated that are chained to trees, light posts, or to anything in the sidewalk. You may also register to have your bike stored in an on-site location, sign-up here: www.rochester.edu/parking/bicycle-registration/

Community Garden
If you are interested in registering for a plot in the Community Garden, located at Whipple Park, contact the Graduate Housing office at (585) 276-7875 for more information. You must be a leaseholder to register for a plot. These spaces are for gardening only and not storage spaces.

Laundry
Like any apartment complex, be respectful of others and watch your usage. These are coin-operated machines and use quarters (US $0.25). Report any broken machines to the Area office. The laundry units are located in the north side of the building beyond the elevators.
HOUSING POLICIES AND PROCEDURES

Recycling and Waste
The expectation for the University and our Graduate Housing communities is that we uphold sustainable practices - recycle, reuse, reduce. Please take the time to sort out your recyclables from your waste. Place waste and recycling in designated chutes located on both sides of the building of each floor, near the elevators. All waste must be bagged and tied before depositing in the chutes.

Parking Policy
ALL VEHICLES must hold parking permits. Residents should obtain their parking permits from the UR Parking Office located at 70 Crittenden Blvd. (located in the Goler House building. You must also utilize roads and parking lots for deliveries and moving in. DO NOT DRIVE ON GRASS.

- Goler/Whipple Park Shuttle Service: Transportation will be provided to Goler House residents to and from parking at Whipple Park. This service is free with valid ID. A sticker affixed to resident ID’s will be distributed to all Goler House residents and provide access to the transportation service. The shuttle can be accessed by calling 585-275-7433 (5-RIDE). Please let the dispatcher know your pickup location in the parking lot when you call.
We recognize that our graduate students are some of the busiest on campus. Our goal in Graduate Housing is to provide programming and services for our residents to engage in, and, even contribute to, their community and its members.

There are several recognizable graduate student organizations at UR and many more that are serving the same ends. A common spot to learn more about these organizations is the Campus Community Connection.

Occasionally, UR will host programs for all of our graduate students that we have coined "Graduate Life" events. The goal of these events is to further a students network, promote cross collaboration, and address common issues like the "Imposter Syndrome" that is prevalent in our graduate student population. We try to host one Graduate Life event each semester.

If none of these programs or student organizations appeal to you, you are bound to stumble upon something in the City of Rochester that you will love. Rochester is known for it's vibrant art scene, as well as, it's rich food and drink culture. We have attempted to narrow the list of favorite things to do in the City and hope you have the chance to check some of them out while you are a student here.
GRADUATE STUDENT ORGANIZATIONS

School of Arts, Sciences, & Engineering
Graduate Student Association (GSA) - To learn more about GSA visit their website: www.rochester.edu/gsa/
Chinese Student Scholar Association - UR (CSSAUR) - To learn more about CSSAUR visit their Facebook page: www.facebook.com/cssa.ur
Rochester Indian Association (RIA) - To learn more about RIA visit their website: www.rochester.edu/gsa/ria/ or Facebook page: www.facebook.com/Rochester-Indian-Association-246577778706619/

Hajim School of Engineering and Applied Sciences
Graduate Students of Color - To learn more about this group visit their website: www.rochester.edu/college/kearnscenter/graduate/gsoc.html
Graduate Women in Science - To learn more about this group visit their website: www.urmc.rochester.edu/education/students/graduate-women-in-science.aspx
National Postdoctoral Association - To learn more about this group visit their website: www.rochester.edu/gradstudies/pda/

Simon Business School
Graduate Business Council (GBC) - To learn more about this group visit their website: www.simon.rochester.edu/programs/full-time-mba/student-life/lead/graduate-business-council/index.aspx
Simon Women in Business (SWiB) - To learn more about this group visit a page on Simon's website: www.simon.rochester.edu/about-simon/women-at-simon/index.aspx
Simon Finance and Investment Club (SFIC) - To learn more about this group and others, visit this this general page on Simon's website: www.simon.rochester.edu/programs/full-time-mba/student-life/lead/student-clubs-signature-events/industry-professional-clubs/index.aspx

School of Medicine & Dentistry
Graduate Student Society - To learn more about this group visit their website: www.urmc.rochester.edu/education/graduate/current-students/graduate-student-society.aspx
Graduate Women in Science - To learn more about this group visit their website: www.urmc.rochester.edu/education/students/graduate-women-in-science.aspx
GRADUATE STUDENT ORGANIZATIONS

Eastman School of Music
Eastman Graduate Students' Association - To learn more about this group visit their website: www.esm.rochester.edu/studentactivities/gsa/

School of Nursing
LIFT - To learn more about this group visit their website: www.son.rochester.edu/current-students/organizations/lift.html
Doctoral Student Forum - To learn more about this group visit their website: www.son.rochester.edu/current-students/organizations/doctoral-forum.html

Warner School of Education
Higher Education Students Associations (HESA) - To learn more about this group visit their Facebook page: www.facebook.com/groups/WarnerHESA/?hc_ref=SEARCH
Students of the African Diaspora in Education (SADE) - To learn more about this group visit the general student life page at Warner: www.warner.rochester.edu/students/life
LGBTQ and Allies Special Interest Group (SIG) - To learn more about this group visit the general student life page at Warner: www.warner.rochester.edu/students/life
WHEN IN ROCHESTER

Arts and Culture
Every “First Friday” of the month members of the Rochester arts community open their doors for visitors to experience open houses and behind the scenes looks at galleries and studios all over the city. This is just one example of the unique cultural experiences visitors will find in Rochester, NY. The artists, historians, dancers, actors, writers, and musicians who call Rochester home help create an atmosphere that stimulates creativity and celebrates diversity. Museums, galleries, theaters and attractions offer special events and experiences that delight visitors from all over the world.

From public art on city streets, to music, dance and theatre; Rochester is a city teeming with cultural abundance. For more information on the arts and culture scene go here: www.visitrochester.com/things-to-do/arts-culture/ (Adopted from www.visitedrochester.com)

Parks and Recreation
City of Rochester prides itself on providing quality leisure activities and services to their residents. Look no further than Highland Park which is within walking distance of the campus. There are so many other great local parks like Cobbs Hill Park and Letchworth State Park.

To learn more about places where you can hike, bike, paddle, or ski go here: (Adopted from www.cityofrochester.gov/recreationbureau/)

Food and Drink
While the City of Rochester may only be known for a plate or two nationally, thank Nick Tahou’s, local residents are very prideful of the food and drink scene. If you are looking for a place to go for brunch, lunch, or dinner then check out these couple of sites before you head out: www.boomtowntable.com; or sirrochasays.com/blog/; or www.newyorkupstate.com/rochester/2015/10/rochester_ny_best_things_to_do_local_recommendations_list_food.html.
25 Things to Do Before You Graduate

1) Go to the International Jazz Festival (Generally in the end of June). Or, go to a few festivals - Park Ave., Corn Hill, Fringe, Lilac, and so many more fantastic options.
2) Buy groceries at one of the many Wegmans!
3) Visit the Memorial Art Gallery -- bring your student I.D. badge to get in for free (pay extra for visiting exhibits).
4) Check out Eastman School of Music which "Newsweek Magazine" has declared to be the "hottest music school in America" and listen to hundreds of free concerts.
5) Visit the Finger Lakes region -- while you're there try some of the best wines in the U.S.
6) Take a tour of the Pittsford Canal Locks. Take the boat from Schoen Place, then after the cruise sit on the deck at Aladdin's for dinner. Make sure you grab ice cream at the Pittsford Dairy Farms.
7) Kayak downstream from Ellison Park to Irondequoit Bay
8) Walk along the gorgeous scenic trail to the lighthouse on Lake Ontario.
9) Take a trip to Letchworth State Park (Letchworth looks like a mini Grand Canyon!)
10) Go out to eat at Good Luck restaurant
11) Grab a cocktail at Cheshire (...if you can find it!)
12) Go camping in the Adirondacks if you have a free weekend.
13) Take a trip down to the Corning Museum of Glass (The Baseball Hall of Fame is nearby if you like sports.)
14) Speaking of sports, if you're a fan of...soccer - Rhinos (men) or Ravens (women); baseball - Red Wings; hockey - Amerks; lacrosse - Knighthawks; football - Buffalo Bills.
15) Visit the Public Market...every Saturday -- grab some coffee at Java's and take in all the fresh food vendors
16) If you are itching to go to the beach, take a 30 minute drive to Hamlin Beach (it's the closest resemblance that is close to a beach). You can also reserve pavilions if you want to have a BBQ. (Charlotte Beach is closest to the University though - 15 minutes)
17) Food Truck Rodeos in the summer.
18) Take a stroll through Highland Park and smell the lilacs (best seen during the Lilac Festival).
19) Subscribe to a season of shows with one of the local theatre houses: Broadway Theatre League is at the Auditorium Theatre, Geva Theatre, or the Rochester Philharmonic Orchestra at Eastman Theatre.
20) Watch the sunset/rose at the reservoir on Cobbs Hill. Awesome views of the city!
21) See a movie at the Little Theatre. Small, mostly foreign films. Another Rochester gem!
22) Visit the Seneca Park Zoo.
23) Visit the butterfly garden at The Strong National Museum of Play (a children's museum). It also has the largest antique toy collection in the US.
24) Go to a laser show at the Rochester Museum & Science Center's planetarium.
25) For a weekend trip, drive to Niagara on the Lake (don't confuse with Niagara Falls) where you can shop small boutique shops and walk along the gorgeous streets.
25a) Watch a classic film in the Dryden Theater after wandering through the George Eastman House.
25c) Grab some delicious BBQ at Dinosaur or Sticky Lips (You decide which one has the best BBQ!)
25d) Take a trip to Sonnenberg Gardens in the summer time. Very European-like garden displays.
25e) Go ice skating outdoors at MLK Jr. Park (in the city) or Highland or Genesee Valley Park.
25f) Head to Bristol Mountain to go skiing all winter!
CONTACT US
Residential Life & Housing Services
020 Gates Wing, SBA Hall
PO Box 270468
Rochester, NY 14627-0468
(585) 275-3166
Fax: (585) 276-1886
housing@reslife.rochester.edu